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BEFORE THE ARIZONA CORPORATION COMMISSION

COMMISSIONERS

BOB STUMP - Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH

Arizona Corporation Commission

DOCKETED

NOV 05 2013

DOCKETED BY

IN THE MATTER OF THE APPLICATION OF
RED ROCK COMMUNICATIONS, LLC, FOR A
CERTIFICATE OF CONVENIENCE AND
NECESSITY TO PROVIDE COMPETITIVE
INTRASTATE TELECOMMUNICATIONS
SERVICES IN ARIZONA.

DOCKET NO. T-20890A-13-0298

**NOTICE OF FILING
RESPONSES TO STAFF'S
FIRST SET OF DATA REQUESTS**

In a letter dated October 3, 2013, Utilities Division Staff ("Staff") issued its First Set of Data Requests to Red Mountain Telecommunications, LLC, ("Red Rock" or the "Company") in the above-referenced docket. Staff's letter requested that the Company file its responses to the data requests with Docket Control. Thus, attached hereto are Red Rock's responses to Staff's First Set of Data Requests.

RESPECTFULLY submitted this 5th day of November, 2013.

BROWNSTEIN HYATT FARBER SCHRECK LLP

Jeffrey W. Crockett, Esq.
One East Washington Street, Suite 2400
Phoenix, Arizona 85004
Attorneys for Red Rock Communications, LLC

ORIGINAL and thirteen (13) copies filed
this 5th day of November, 2013, with:

Docket Control
ARIZONA CORPORATION COMMISSION
1200 West Washington Street
Phoenix, Arizona 85007

2013 NOV 5 PM 4:40
AZ CORP COMMISSION
DOCKET CONTROL

1 COPY of the foregoing hand-delivered
2 this 5th day of November, 2013, to:

3 Lyn Farmer, Chief Administrative Law Judge
4 Hearing Division
5 ARIZONA CORPORATION COMMISSION
6 1200 West Washington Street
7 Phoenix, Arizona 85007

8 Janice Alward, Chief Counsel
9 Legal Division
10 ARIZONA CORPORATION COMMISSION
11 1200 West Washington Street
12 Phoenix, Arizona 85007

13 Steve Olea, Director
14 Utilities Division
15 ARIZONA CORPORATION COMMISSION
16 1200 West Washington Street
17 Phoenix, Arizona 85007

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**RED ROCK TELECOMMUNICATIONS, LLC'S
RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20890A-13-0298**

Please make sure each numbered item and each part of the item is answered completely. In order for Staff to continue with its review of this Application, the following information must be submitted:

PJG 1-1 As requested in (A-8)(1) of the application, please provide a copy of Red Rock's Certificate of Good Standing in Arizona.

Response: A copy of the Certificate of Good Standing for Red Rock Telecommunications, LLC, a foreign limited liability company, is attached hereto as Attachment PJG 1-1.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS
DOCKET NO. T-20890A-13-0298**

PJG 1-2 Please specify the number of years of telecommunications experience for each of the eleven (11) Members of Red Rock that are identified in Attachment A-3 of Red Rock's Application.

Response:

Table PJG1-2	
Name of Member	Years of Telecommunications Experience
Donald By	20+
John Bohon	6
Jon Jenkins	0
Kenneth Davis	0
Lance Mcgee	30
Steve Summerville	0
Jim Simms	37
Paul H. Smith	25
Tom Leclair	6
Pat Soble	30
Roger Romero	0
RRT Management, LLC (Christopher Pleiter)	2
Total Years	156 years

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS
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PJG 1-3 Please specify the number of years of telecommunications experience for Mr. Jack Pleiter, Chief Executive Officer, and Mr. Mike Hazel, Chief Executive Officer, as identified in response to (A-4) and (A-6), respectively, of Red Rock's Application.

Response: Jack Pleiter has 30 years of telecommunications experience, with 10 years as the Chairman and Chief Executive Office of Mountain Telecommunications, Inc., in Arizona. Mr. Hazel has 30-plus years of telecommunications experience, with 10 years as the Chief Technology Officer of Mountain Telecommunications, Inc., in Arizona.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-4 Please identify where Red Rock's headquarters is located.

Response: Red Rock Telecommunications has a property in escrow to purchase at 3004 E. Fillmore Street, Phoenix, Arizona 85008. Upon close of escrow, this property will be used as the Company's headquarters.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-5 Please state the year when Red Rock was founded.

Response: Red Rock Telecommunications, LLC, was founded in 2008.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-6 Please describe Red Rock's plan for providing customer service and maintenance to its local exchange customers in Arizona (e.g. through use of contractors, another service provider (identify company), 24x7 access, number to call or other contact means for customers to use).

Response: The sales, provisioning, turn-up, customer service and operations of Red Rock Telecommunications will all be carried out by Arizona-based employees. The Company will provide 24x7x365 live customer service using its own employees. The Company will strive to achieve a 99.8% customer approval rating annually, a customer approval level that was previously achieved at Mountain Telecommunications, Inc.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-7 Is Red Rock planning to have a customer service center in Arizona?

Response: Yes.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-8 Is Red Rock planning to have employees in Arizona? If so, please indicate how many.

Response: Yes. Red Rock Telecommunications expects to have 38 employees in Arizona by the end of 2014.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-9 Please indicate the total number of employees of Red Rock and its affiliates.

Response: Red Rock Telecommunications currently has one employee.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-10 Please indicate whether Red Rock will be offering telecommunications service to residential and/or business end-user customers in Arizona.

Response: Red Rock Telecommunications will offer telecommunications services to business end-user customers in Arizona. The Company has no plans at this time to provide residential service in Arizona.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-11 On Original Page No. 11 of Red Rock's proposed tariff, A.C.C. No. 1, at 2.13 (D), Red Rock identifies a late payment fee of 18%. Staff recommends that a proposed replacement tariff page be filed with a late payment fee not to exceed 1.5%. See A.A.C. R14-2-508(G)(3).

Response: Red Rock Telecommunications has revised Section 2.13 of its tariff to comply with A.A.C. R14-2-508(G)(3). An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-12 In addition to the recommended change specified in PJG 1-13 (sic) above, Staff recommends that Red Rock incorporate the Billing terms identified in A.A.C. R14-2-508(C) into its proposed tariff, A.C.C. No. 1, by filing a replacement page containing that information.

Response: Red Rock Telecommunications has revised Section 2.13 of its tariff to comply with A.A.C. R14-2-508(C). An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-13 On Original Page No. 19 of Red Rock's proposed tariff, A.C.C. No. 1, in the table identified as Type II DS1 Rates, Staff recommends removing the 2 trailing zeros in the monthly rate of \$103.9000 for 0-8 miles Fixed, so as to be consistent with the other rates in the table by filing a replacement page to Red Rock's proposed tariff.

Response: Red Rock Telecommunications has modified the table identified as Type II DS1 Rates to remove the two trailing zeros in the monthly rate of \$103.9000. An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-14 On Original Page No. 20 of Red Rock's proposed tariff, A.C.C. No. 1, please provide a replacement page correcting/clarifying the following:

- a. At 4.2, does "Individual" line mean "Residential" line?
- b. Is the "Business Line/Nonrecurring" charge zero since no dollar amount is listed?
- c. If the "Business Line/Nonrecurring" charge is zero, please explain why the "Individual" or "Residential" line has a connection fee and Business does not.
- d. At 4.3, is the "Monthly Recurring Per Line" fee of \$40.00 for both residential and business customers? Please identify specifically.

Response: Red Rock Telecommunications has removed the line labeled "Individual Line/Nonrecurring" to eliminate any confusion. As explained in the response to Data Request PJG 1-10 above, the Company has no plans at this time to offer residential service. An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-15 On Original Page Nos. 21 & 22 of Red Rock's proposed tariff, A.C.C. No. 1, please provide a replacement page clarifying whether the various feature services and rates apply to residential, business, or both types of customers.

Response: Red Rock Telecommunications has no plans at this time to provide residential service so all of the listed plans are business plans.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-16 On Original Page No. 23 of Red Rock's proposed tariff, A.C.C. No. 1, at 4.6, Toll Services, please clarify whether the rates apply to residential, business, or both types of customers. Also, please provide a replacement page correcting the InterLATA Toll Rates, Per Minute rate of \$012.

Response: Red Rock Telecommunications has no plans at this time to provide residential service so all listed rates apply to business customers. The Company has corrected the InterLATA Toll Rates, Per Minute rate of \$012 under Section 4.6 so that it now correctly reads \$0.12. An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-17 While Red Rock will be providing services on an individual case basis ("ICB"), the Arizona Corporation Commission ("ACC") requires rates for all services within a Company's tariff regardless of the Company's intention to offer ICBs. In Red Rock's proposed tariff, A.C.C. No. 1, on Original Page 25, at 4.10, Red Rock indicates that its proposed rates for "Over 500 Lines" are ICB. Please review, make the appropriate corrections, and file a replacement tariff page specifying the maximum rates for that category of service.

Response: Red Rock Telecommunications has added a maximum rate for the category "Over 500 Lines" in Section 4.10. An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-18 Starting on Original Page No. 28 of Red Rock's proposed tariff, A.C.C. No. 1, at Section 5, Red Rock intends to offer Frame Relay Service. Please confirm whether Red Rock is also requesting authorization from the ACC to provide Private Line Telecommunications Services in Arizona.

Response: Red Rock Telecommunications does intent to provide Private Line Transport Service and requests authorization in this docket to provide such service.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-19 On Original Page No. 28 of Red Rock's proposed tariff, A.C.C. No. 1, at 5.1, Red Rock uses the abbreviation of CIR. Please identify the location of a definition for this term and/or provide a replacement page including a definition for CIR.

Response: Committed Information Rate or "CIR" is defined in Section 1, Definitions and Abbreviations, of the proposed tariff.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-20 On Original Page No. 29 of Red Rock's proposed tariff, A.C.C. No. 1, at 5.3, Red Rock lists a Port Speed as "Ok". Please provide a replacement page identifying what Port Speed that references.

Response: The Port Speed "Ok" refers to zero kilobits and is the same as the Committed Information Rate, or CIR. An updated version of the proposed tariff with a clarifying revision to Section 5.3 is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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- PJG 1-21 On Original Page No. 36 of Red Rock's proposed tariff, A.C.C. No. 1, at 8.1.3 (A)(2), Red Rock identifies Cell Transfer discount rates for various terms. Please provide a replacement page correcting the formatting error for the 36 Months and Discount 60 Months percentage discounted amounts.

Response: Red Rock Telecommunications has corrected the formatting error for the 36 Months and Discount 60 Months percentage discounted amounts. An updated version of the proposed tariff is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

- PJG 1-22 Should Red Rock be granted CC&N authorization to provide telecommunications services in Arizona, does Red Rock intend to include the rate sheets from Attachment B-2 of its response to (A-9) of its Application as Current Rates when Red Rock eventually files its Compliance Tariff with the ACC?

Response: Red Rock Telecommunications will file its current rates and charges at the time it files its compliance tariff with the Commission following the issuance of a certificate of convenience and necessity. Because Red Rock Telecommunications has not initiated service to any customers, and because the competitive marketplace will greatly influence the Company's prices at the point in time that service is initiated, Red Rock has not fully developed its proposed rates and charges and does not have an effective price list at this time. However, the Company's maximum rates and charges are set forth in its proposed tariff, an updated version of which is attached hereto as Attachment PJG 1-11.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
RESPONSES TO STAFF'S FIRST SET OF DATA REQUESTS
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PJG 1-23 In response to (A-9) of its Application, Red Rock states that "Attachment B-1 is a copy of Applicant's proposed tariff with maximum rates and Attachment B-2 is a copy of Applicant's proposed rates and charges. The maximum rates and prices to be charged are found on pages 15, 17-27, 29-30, 32, and 36-38 of the tariff."

Staff is unable to cross reference the services and rates contained in Attachment B-2 with the services and maximum rates identified in Red Rock's proposed tariff. The service names and rates do not correspond with those listed in Attachment B-1(the tariff) and those listed in Attachment B-2 (unregulated rates). Please correct or advise. (For an example of a tariff format from an approved tariff currently on file with the ACC, please refer to the following link:

<http://www.azec.gov/Divisions/Utilities/Tariffizayogroupfic.PDF>

Response: Please see the response to Data Request PJG 1-22 above.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

PJG 1-24 As requested in (B-2) of Red Rock's Application, please provide a copy of Red Rock's balance sheet and income statement, which identifies the Total Assets, Total Equity, and Net Income.

Response: As set forth in its Application, Red Rock Telecommunications has not commenced operations and does not have financial statements at this time. Attached as Attachment D to the Application is pro forma financial information for the Company which is incorporated herein by this reference.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-25 Please indicate why you believe that your range of rates is just and reasonable using a competitive market analysis. Your analysis should contain publicly available examples of tariff rates and charges charged by the incumbent and other carriers for similar services. Please provide actual tariff pages and use the attached matrix format to show your actual or proposed tariff rates and charges. Then show each competitor's tariff rates and charges for comparable telecommunications services. At a minimum, show tariff information of Qwest/CenturyLink and two other competitors in Arizona. The material you provide should enable Staff to determine whether the tariff rates and charges of the Applicant are just and reasonable compared to other competitors offering the same or similar telecommunications services in Arizona. *(See Attachments A & B — By Competitor) (For the Applicant's ease, an excel file can be provided by contacting Pamela Genung at pgenung@azcc.gov).*

Response: Red Rock Telecommunications will be providing service in areas where an incumbent local exchange carrier and various competitive local exchange carriers already provide service. As a result, the Company will have to compete with numerous providers in order to obtain subscribers to its services. As a new market entrant, the Company will not be able to exert market power. Competition will ensure that the rates and charges of Red Rock Telecommunications are just and reasonable as compared to other competitors offering the same or similar telecommunications services in Arizona. A completed copy of the relevant pages of Staff's matrix, together with supporting tariff pages from competitors, is attached hereto as Attachment PJG 1-25.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

**RED ROCK TELECOMMUNICATIONS, LLC'S
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PJG 1-26 Please identify all other states/jurisdictions in which the Company or an affiliate provides telecommunications services. Please specify, in the attached matrix format, the tariff rates and charges that the Company and/or affiliate charges for telecommunications services in these other jurisdictions. If there is a difference between the tariff rates and charges that the Company will charge in Arizona and the tariff rates and charges that the Company and/or affiliate charges in other jurisdictions for telecommunications services; please explain why you are charging different tariff rates and charges in Arizona. The material you provide should enable Staff to determine whether these tariff rates and charges are comparable to the tariff rates and charges charged in other jurisdictions. If this information has already been provided in an earlier data response, please specify as such. *(See Attachments C & D — By State) (For the Applicant's ease, an excel file can be provided by contacting Pamela Genung at pgenung@azcc.gov).*

Response: Red Rock Telecommunications does not provide telecommunications services in any other states/jurisdictions at this time. The Company has no affiliates.

Response provided by:

Mike Hazel, Chief Information Officer
RED ROCK TELECOMMUNICATIONS, LLC
3024 East Fillmore Street
Phoenix, Arizona 85008

ATTACHMENT PJG 1-1

STATE OF ARIZONA



Office of the CORPORATION COMMISSION

CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, Jodi A. Jerich, Executive Director of the Arizona Corporation Commission, do hereby certify that

*****RED ROCK TELECOMMUNICATIONS, LLC*****

a foreign limited liability company organized under the laws of the jurisdiction of Delaware did obtain a Certificate of Registration in Arizona on the 29th day of August 2013.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said limited liability company has not had its Certificate of Registration revoked for failure to comply with the provisions of A.R.S. section 29-601 et seq., the Arizona Limited Liability Company Act; and that the said limited liability company has not filed a Certificate of Cancellation as of the date of this certificate.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 4th Day of November, 2013, A. D.




Jodi A. Jerich, Executive Director

By: _____ 982314

ATTACHMENT PJG 1-11

TITLE SHEET

ARIZONA TELECOMMUNICATIONS TARIFF

This tariff contains the service descriptions and rates applicable to the provisioning of services and facilities for intrastate telecommunications by Red Rock Telecommunications, LLC, between and among points within the state of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies are available for inspection at the Company's principal place of business.

Services listed herein may be provided by means of fiber optics, copper wire, microwave or any other suitable technology or combination thereof.

Issued:

Effective:

Red Rock Telecommunications, LLC
3024 East Fillmore Street
Phoenix, AZ 85008

Check Sheet

Page 1 through 38 inclusive, of this tariff, are effective as of the date shown.

<u>Page</u>	<u>Revision</u>	<u>Page</u>	<u>Revision</u>
1	Original	28	Original
2	Original	29	Original
3	Original	30	Original
4	Original	30	Original
5	Original	30	Original
6	Original	31	Original
7	Original	32	Original
8	Original	33	Original
9	Original	34	Original
10	Original	34	Original
11	Original	34	Original
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27	Original		

Issued:

Effective:

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Issued:

Effective:

Red Rock Telecommunications, LLC
3024 East Fillmore Street
Scottsdale, AZ 85267

SYMBOLS USED IN THIS TARIFF

- (C) to signify changed regulation
- (D) to signify discounted rate or regulation
- (I) to signify a rate increase
- (M) to signify mater relocated without change
- (N) to signify a new rate or regulation
- (R) to signify a rate reduction
- (T) to signify a change in wording of text but not a change in rate, rule or condition

Issued:

Effective:

Red Rock Telecommunications, LLC
3024 East Fillmore Street
Phoenix, AZ 85008

SECTION 1. DEFINITIONS AND ABBREVIATIONS

Access Line - A communications facility that connects service from a common distribution source to the service access point.

Add/Drop Multiplexing - A multiplexing function that allows lower level signals to be added or dropped from a Digital Signal Level.

Advance Payment - Partial payment of a billing required prior to the connection of service.

Authorized User - A person, firm or corporation that is authorized by the Customer to be connected to the service of the Customer.

Auxiliary Line Service - Additional line(s) furnished to supplement the main line service.

Bandwidth - The range of frequencies, expressed in kilobits per second, that can pass over a given data transmission channel.

Basic Exchange Telecommunications Service - Service offered to end users at a flat or measured rate which affords access to the telecommunications network including access to ancillary services such as 911, directory assistance and operator services.

Bit - The smallest unit of information in a binary system of notification.

Bits per Second (bps) - The number of bits transmitted in a one second interval.

Carrier, Company or Telephone Company - The issuing carrier as listed in this tariff, unless stated otherwise.

Channel - A path for transmission between two or more points, the path having a bandwidth and termination of the Customer's choosing.

Circuit - A channel used for the furnishing of telephone and other communication services.

Commission - The Arizona Corporation Commission.

Committed Information Rate (CIR) - Custom Data Transmission rate for Frame Relay is computed using FRF 1.0 CIR definitions.

Customer - Any person, firm, partnership, corporation or other entity, or a group thereof, which uses service under the terms and conditions of the Tariff and is responsible for the payment of charges.

Customer-Provided Equipment (CPE) - Communications equipment, apparatus and associated wiring, provided by the Customer.

Dedicated Transport - A method for a Customer to connect two locations of its choice using non-switched services.

Digital Cross-Connect System (DCS) - Mechanism utilized in grooming, filling, and segregation of special services and message traffic.

Digital Signal Level - One of several transmission rates in the time-division multiplex hierarchy.

Digital Signal Level 0 (DS0) - The 64 kbps zero-level signal in the time-division multiplex hierarchy.

Issued:

Effective:

Red Rock Telecommunications, LLC
3024 East Fillmore Street
Phoenix, AZ 85008

Digital Signal Level 1 (DS1) - The 1.544 kbps first-level signal in the time-division multiplex hierarchy. In the time-division multiplexing hierarchy of the telephone network, DS1 is the initial level of multiplexing.

Digital Signal Level 3 (DS3) - The 44.736 kbps third-level signal in the time-division multiplex hierarchy. In the time-division multiplexing hierarchy of the telephone network, DS3 is defined as the third level of multiplexing.

Direct Inward Dialing (DID) - Direct number mapping to a PBX station without attendant assistance.

DID/DOD - Combined capabilities of Direct Inward and Direct Outward Dialing.

Direct Outward Dialing (DOD) - Direct dialing, via intrinsic capabilities of PBX systems, to an outside station without attendant assistance.

End User - Any person, firm, partnership, corporation or other entity which uses the services of the Company under the terms and conditions of this tariff through arrangements with the Customer.

Flat Rate Service - Unlimited calling privileges to a specified area furnished at a fixed periodic charge.

Individual Case Basis (ICB) - A condition where the regulations (if applicable), rates, and charges for an offering under the provisions of this Tariff are developed on the circumstances in each case.

Interface - The interconnection between two pieces of equipment or systems, which includes the type, quantity, and function of the interconnecting circuits and the type and form of the signals to be interchanged via those circuits.

Kilobits per second (kbps) - A measure of digital transmission speeds in terms of thousands of bits per second.

Local Exchange Company (LEC) - The incumbent local exchange carrier in an area also served by the Company, i.e. U.S. West.

Local Exchange Services - Any of the services offered within this tariff, either individually or in combination.

Local Number Portability (LNP) - Provides for full local number portability allowing customers to keep existing telephone numbers when transferring service between carriers.

Local Service Area - The area in which exchange service is obtained without the payment of a toll.

Local Telephone Service - encompasses the services pursuant to this tariff, either individually or in combination.

Megabits per second (Mbps) - A measure of digital transmission speeds in terms of millions of bits per second.

Multiplexing/MUXING/MUX - The sequential combining of lower bit or data rate Private Line Services onto a higher bit or data rate Private Line Service.

Mileage - The measurement upon which charges are computed for line extensions

Network Services - Any authorized service, or combination of services, offered by the Company.

NSF Check - Any negotiable instrument returned by a bank, savings institution, or other eligible institution which is returned for one of the following reasons: non-sufficient funds, uncollectible funds, account closed, account frozen, or no account.

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Optical Carrier - Level N (OC-N) - The hierarchy of optical SONET signals at multiples of 51.840 Mbps. The value of N ranges from 1 to 192.

Permanent Virtual Circuit (PVC) - Data Path (Virtual Circuit) between two end points in a packet network.

Point of Interface or Point of Interconnection (POI) - Mutually agreed upon point of demarcation where the exchange of traffic between two certified carriers takes place.

Premises - The physical space designed by the Customer for the termination of the Company's services.

Service - Any benefit or function provided to or obtained by a Customer from the Company, which is described in this Tariff.

Synchronous Optical Network (SONET) - Family of optical transmission rates and interface standards. Base optical line rate is 51.840 Mbps. Higher rates are direct multiples.

Type I Service: Type I service is provided where both endpoints of a channel are serviced by MTI's network.

Type II Service: Type II service is provided where at least one endpoint of a channel is serviced by the network of an entity other than MTI.

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SECTION 2. TERMS AND CONDITIONS**2.1 Undertaking of the Company**

This tariff sets forth the Company's rates, terms and conditions for services to Customers for intrastate communications. All services, unless explicitly stated, are available twenty-four hours per day, seven days per week.

The Company arranges for installation, operation, and maintenance of the service provided in this tariff for the Customer in accordance with the terms of this tariff.

Each service is offered independent of others, unless otherwise noted. Service is offered via the Company's facilities in combination with resold services provided by other certificated carriers.

2.2 Application for Service

Customers wishing to obtain service must complete the Company's standard service order form(s).

2.3 Supply to Separate Premises and Resale

The Company may require applicants for service who intend to use the Company's offerings for resale and/or for shared use to file a letter with the Company confirming that their use of the Company's offerings complies with relevant laws and the Commission's regulations, policies, orders, and decisions.

2.3.1 Prohibited Uses

The Company's offerings shall not be used for any unlawful purpose. Likewise, any use as to which the Customer has not obtained all governmental approvals, authorizations, licenses, consents and a permit required to be obtained is prohibited.

2.4 Transfer or Assignment of Service

Customer shall not, without prior written consent of the Company, transfer or assign the use of service. Such transfer or assignment shall apply where there is no interruption of the use or location of the service.

Prior written permission of the Company is required before any assignment or transfer. All applicable rates, terms and conditions contained in this Tariff shall apply to all such permitted assignees or transferees.

The Company may, without obtaining any further consent from the Customer, assign any rights, privileges, or obligations under this Tariff.

2.5 Limitations on Liability of the Company

The services the Company furnishes are subject to the terms, conditions, and limitations specified in this tariff and to such particular terms, conditions, and limitations as set forth in the special regulations applicable to the particular services and facilities furnished under this tariff.

The Company will not be liable for any special, consequential, exemplary, or punitive damages a Customer may suffer, whether or not caused by acts, omissions, or negligence of the Company's employees or agents.

The Company shall not be liable for any failure of performance of equipment due to causes beyond its control, including but not limited to: acts of God, fire, flood or other catastrophes; any law, order,

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regulation, direction, action, or request of the United States Government, or any other government, including state and local governments having or claiming jurisdiction over the Company, or of any department, agency, commission, bureau, corporation, or other instrumentality of any one or more of the federal, state, or local governments, or of any civil or military authority; national emergencies; insurrections; riots; wars; unavailability of rights-of-way or materials; or strikes, lock-outs, work stoppages, or other labor difficulties.

The Company shall not be liable for any act or omission of any entity furnishing to the Company or to the Company's Customers facilities or equipment used for or with Network Services the Company offers.

The Company shall not be liable for any damages or losses due to the fault or negligence of the Customer or due to the failure or malfunction of Customer-provided equipment or facilities.

The Company shall not be liable for the claims of vendors supplying equipment to Customers of the Company which may be installed at premises of the Company; nor shall the Company be liable for the performance of said vendor or vendor's equipment.

2.6 Liability of the Customer

The Customer shall indemnify, defend and hold harmless the Company (including the costs of reasonable attorney fees) against:

Claims for libel, slander, infringement of copyright or unauthorized use of any trademark, trade name or service mark arising out of the material, data, information, or other content transmitted over the Company's facilities or equipment;

Claims for patent infringement arising from combining or connecting the Company's facilities or equipment with facilities, equipment, apparatus, or systems of the Customer; and

All other claims (including, without limitation, claims for damage to any business or property, or injury to, or death of, any person) arising out of any act or omission of the Customer, or the Customer's agents, or End Users in connection with any service or facilities or equipment provided by the Company.

2.7 Continuity of Service

In the event of prior knowledge of an interruption of service for a period exceeding one day, the Customer will, if feasible, be notified in writing, by mail or facsimile, at least one week in advance.

2.8 Service Connections and Facilities on Customer's Premises

Customer shall allow Company continuous access and right-of-way to Customer's premises to the extent reasonably determined by Company to be appropriate to the provision and maintenance of services, equipment, facilities and systems relating to this tariff. Customer shall furnish Company, at no charge, such equipment space and electrical power as is reasonably determined by Company to be required and suitable for such purposes.

Equipment the Company provides or installs at the Customer's premises for use in connection with the services the Company offers shall not be used for any purpose other than for which the Company provided it.

The Company may substitute, change or rearrange any equipment or facility at any time and from time to time, but shall not thereby alter the technical parameters of the service provided the Customer

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Title to all facilities provided in accordance with this tariff remains in the Company, its agents or contractors.

Customer provided terminal equipment, operating personnel, and electric power consumed by such equipment on the premises of the Customer, or authorized user, shall be provided by and maintained at the expense of the Customer, or authorized user.

The Customer, or authorized user, is responsible for ensuring that Customer provided equipment connected to Company equipment and facilities is compatible with such Company equipment and facilities. Where the facilities are provided by the Customer, the installation shall be in accordance with the Company's specification. The magnitude and character of the voltages and currents impressed on Company provided equipment and wiring by the connection, operation, or maintenance of such equipment and wiring shall be such as not to cause damage to the Company's employees or to other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the Customer's expense.

2.9 Establishment and Re-establishment of Credit

The Company may conduct a credit investigation of each new customer. A Customer whose service has been discontinued for nonpayment of bills may be required to re-establish credit before service is restored.

The Company may require a Customer to make an advance payment before services and facilities are furnished. Amounts of such advance payment shall be shown as a credit on the Customer's first month's bill.

2.10 Deposits

Before a service or facility is furnished to a Customer whose credit has not been duly established to the sole and exclusive satisfaction of the Company, the Company may require a Customer to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the Customer of the responsibility for the prompt payment of bills on presentation.

When a service or facility is discontinued, the amount of a deposit, if any, will be applied to the Customer's account and any credit balance remaining will be refunded. A deposit will be refunded with interest after a period of twelve months, provided the Company has received all requisite payments from the Customer on or before the due date during each preceding month. Otherwise the deposit is held until the contract term is completed.

Deposits held will accrue interest at a rate of 6% per annum.

2.11 Minimum Period

The minimum period for which services are provided and for which rates and charges are applicable is one month unless otherwise specified. When a service is discontinued prior to the expiration of the minimum period, charges are applicable for the entire minimum period, whether the service is used or not.

2.12 Term Agreements

Monthly service: the minimum period of service shall be thirty (30) days. Service may be terminated upon thirty (30) days written notice to the Company.

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Annual Service: the minimum service period is one (1) year. Service is automatically renewed for a corresponding one (1) year period unless the Company is notified in writing, at least thirty (30) days prior to the expiration of the one (1) year term, of the Customer's intent to terminate.

Multiple Year Service: the minimum service period will be greater than one (1) year. Service is automatically renewed for a one (1) year period unless the Company is notified in writing, at least thirty (30) days prior to the expiration of the initial service term or any automatic renewal period, of the Customer's intent to terminate.

Termination Liability Charges: the termination liability charges will be based upon the term rates in effect at the time of termination. The termination charge is 100% of the rates for the unexpired portion of the contract.

For term agreements terminated prior to expiration, which were installed under a waiver of nonrecurring charges, the Customer shall be liable for the applicable nonrecurring charge in effect at the time of installation.

2.13 Rendering and Payment of Bills

The Customer is responsible for the payment of all charges incurred by the Customer or authorized users for services and facilities furnished to the Customer by the Company.

- A. Non-recurring installation charges are due and payable upon presentment of an invoice to the Customer.
- B. Recurring charges are due and payable upon presentment of an invoice to the Customer for the service or facility furnished.
- C. Billing starts on the day after the Company notifies the Customer the service or facility is available to use. Billing accrues through and includes the day that the service, circuit, arrangement or component is discontinued. Taxes will be separately stated on Customer's bill.
- D. The billing date shall be printed on the bill and the date rendered shall be the mailing date. Bills for telephone services may be considered delinquent 15 days after the date the bill is rendered. Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
- E. All payments shall be made at or mailed to the office of the utility or to the utility's duly authorized representative.
- F. If the Company receives any portion of the payment after the payment date, or if any portion of the payment is received by the Company in funds, which are not immediately available to the Company, then a late payment penalty shall be due the Company. The late payment penalty shall be the portion of the payment not received by the payment date times a late factor. Pursuant to A.A.C. R14-2-508(G)(3), the late factor shall be 1.5% per month. This will be compounded daily for the number of days from the payment date to and including the date that the Customer actually makes the payment to the Company.
- G. The Customer will be assessed a charge of twenty-five dollars (\$25.00) for each check submitted by the Customer to the Company which a financial institution refuses to honor.

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2.14 Disputed Bills

Any Customer who disputes a portion of a bill rendered for Company services and/or facilities shall pay the undisputed portion of the bill and provide written notice to the Company that such unpaid amount is in dispute prior to the delinquent date of the bill. Unless such notice is received in the timely fashion indicated above, the bill statement shall be deemed to be correct and payable in full by the Customer.

Upon receipt of the Customer notice of dispute, the Company shall:

Notify the Customer within five working days of the receipt of a written dispute notice.

Initiate a prompt investigation as to the source of the dispute.

Withhold disconnection of service until the investigation is completed and the Customer is informed of the results.

In the event the dispute is resolved in favor of the Customer and the Customer has withheld the disputed amount, no penalties will apply. If the Customer has paid the disputed amount, the Customer will receive an interest credit from the Company for the disputed amount times a late factor as set forth in Section 2.13.

In the event the dispute is resolved in favor of the Company and the Customer has paid the disputed amount on or before the payment due date, no penalties apply. If the Customer has withheld the disputed amount, any payments withheld pending resolution of the disputed amount shall be subject to the late penalty as set forth in Section 2.13.

2.15 Discontinuance and Restoration of Service

The Customer may discontinue service upon 30 days written notice to the Company. Customer shall be responsible for payment of all bills for services and/or facilities furnished until the cancellation date specified by the Customer. A termination liability charge applies to early cancellation of a term agreement.

Without incurring liability, Company may, without notice, limit or discontinue service to Customer or may withhold the provision of ordered or contracted services for any of the following reasons:

For nonpayment of any sum due Company for more than thirty days after issuance of the bill for the amount due,

For violation of any of the provisions of this tariff,

For violation of any law, rule, regulation or policy of any governing authority having jurisdiction over Company's service,

By reason of any order or decision of any court, state or federal regulatory body or other governing authority prohibiting Company from furnishing its service,

If a Customer or user causes or permits any signals or voltages to be transmitted over Company's network in such a manner as to cause a hazard or to interfere with Company's service to others,

If necessitated by conditions beyond the control of the Company,

If the Company has good faith reason to suspect fraudulent use of its facilities, or

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Upon the Customer's filing for bankruptcy or reorganization, or failing to discharge an involuntary petition therefor within the time permitted by law.

If service has been discontinued for nonpayment or as otherwise provided herein and the Customer wishes it continued, service may be restored when all past due amounts are paid or the event giving rise to the discontinuance (if other than nonpayment) is corrected. Nonrecurring charges may apply to restored service.

Restoration of services disrupted shall be in accordance with Commission Rules and Regulations, which specify the priority system for such activities.

2.16 Cancellation of Application for Service

Where the Customer or applicant cancels an application for service prior to receipt of a final order confirmation (FOC) or prior to the start of special construction, no charges apply. While the exact time of circuit engineering may vary, for tariff administration purposes, FOC is defined as being within five (5) working days after the completion of a fully executed Service Order Form. All expedited orders are deemed to have FOC within two (2) working days.

2.17 Notices

All Notices shall be in writing addressed to the parties and shall be considered as delivered (a) on the third business day after the date of mailing if sent certified mail or (b) when received in all other cases, including facsimile or other printed electronic medium or personal delivery.

2.18 Interconnection with Other Common Carriers

Service furnished by the Company may be interconnected with services or facilities of other authorized communications common carriers and with private systems, subject to technical limitations established by the Company. Service furnished by the Company in this regard is not part of a joint undertaking with such other common carriers or systems.

2.18.1 SS7 Interconnection

When the Customer uses SS7 signaling to set up calls pursuant to this tariff, the Customer shall provide, if available, Calling Party Number (CPN) within the SS7 signaling message. If it is technically infeasible for the Customer to use SS7 signaling, the Customer shall use multi-frequency (MF) signaling. The Customer may elect to arrange for signaling connectivity through a third party provider, which is connected to the Company's SS7 network

Access to SS7 signaling provides service offerings to Customers, including requesting facilities-based carriers/providers seeking access to the Company's Common Channel Signaling (CCS) network including access to signaling ports and links providing a number of access arrangements for use by Customers, including facilities-based carriers/providers using their own switching facilities.

The MTI CCS network is a digital data network that carries signaling information and interfaces with the voice/data network. The network uses the SS7 protocol, a protocol developed by the Consultative Committee for International Telephone and Telegraph (CCITT) and the American National Standards Institute (ANSI) for signaling functions such as routing, establishing connections and other services. Separate agreements may be required for passing optional services in the SS7 protocol over the CCS network.

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The MTI Signaling Access Service provides access to the MTI CCS network for the purpose of signaling to/from the MTI Signaling Points/Signal switching points (SP/SSP)'s.

A Customer has the option of connecting to the Company's SS7 network either:

- A. Via a third party, or
- B. Via another signaling interconnection arrangement agreed upon by PITT and Customer on an individual case basis.

2.18.1.2 CSAC PIU and POM

For purposes of CCSAC ISUP Call Set-up requests, Percent Other Messages (POM) shall be established by dividing the customer CCSAC ISUP Call Set-up requests (originating and terminating) associated with local, EAS, intraMTA, the Local Exchange Company portion of jointly provided Switched Access and Company originated toll by the total number of CCSAC TSUP Call Set-up requests (originating and terminating) and expressing the result as a percentage in a whole number.

CCSAC PIU and POM reports will serve as the basis for prorating the charges. The percentage of a CCSAC rate element to be charged is applied in the following manner:

1. For the following chargeable rate elements: CCSAC Entrance Facility, Direct Link Transport, CCS Links, STP Port, Multiplexing, TCAP message charges, and all nonrecurring charges; multiply one hundred percent minus the CCSAC PIU times the quantity of chargeable elements times the state Tariff rate per element.

2. For chargeable rate elements associated with ISUP Call Set-up requests, multiply the percent intrastate use (100 minus the sum of the CCSAC PIU plus the CCSAC POM) times the actual use times the stated Tariff rate.

The CCSAC PIU and POM factors will change as revised declarations are submitted.

2.18.2 Application of Charges

The rates that apply for MTI Signaling Access Service

Rates and charges for Customer's use of the CCSAC/SS7 network will be assessed based on Customer's specific design requirements. Both nonrecurring and monthly recurring rates may be applicable. Rate elements for CCSAC/SS7 are:

(a) Nonrecurring rates. CCSAC Option Activation Charge - Assessed for adding or changing a point code in the signaling network. MTI will charge Customer based upon its selection of either basic or database activation.

(b) Recurring Rates.

1. Signal Formulation Charge - An ISUP Signal Formulation charge is assessed, per call set-up request, for formulating signaling messages in association with call set-up.

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2. Signal Transport Charge - An ISUP Signal Transport charge is assessed, per call set-up request, for signaling messages transported to or from the local STP in association with call set-up.

A TCAP Signal Transport charge is assessed per data request transported to or from a local STP and destined for a foreign database.

3. Signal Switching Charge - a per call set up request or data charge for switching an SS7 message at the local STP. This rate element includes separate charges for ISUP and TCAP messages.

COMMON CHANNEL SIGNALING/SS7

	Monthly Rate	
	Access	POM
Signal Formulation, ISUP, per call set-up request	\$0.00829	0
Signal Transport, ISUP, per call set-up request	\$0.00559	0
Signal Transport, TCAP, per data request	\$0.000418	0
Signal Switching, ISUP, per call set-up request	\$0.001162	0
Signal Switching, TCAP, per data request	\$0.000460	0
SCP/Databases – Per Message	\$0.0010	0

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SECTION 3. DEDICATED ACCESS SERVICES**3.1 Dedicated Access Services Description**

Dedicated Access Services consists of any of the services offered pursuant to this tariff, either individually or in combination. Each service is offered independent of the others. Service is offered via the Company's facilities for the transmission of communications, unless otherwise noted. Channel terminations utilizing a combination of Company owned facilities and non-Company owned facilities will be provided at the sole discretion of the Company, on an Individual Case Basis (ICB).

3.2 Services Offered

Digital channels over the Company's network are furnished for full-duplex transmission of digital signals. The following private line services are offered in this tariff:

DS3 and DS1 Service

The Company on an ICB may provide other services.

3.3 Service Rate Elements

Each service furnished by the Company has applicable non-recurring and recurring rates. Monthly recurring rates are variable according to the term in which the Customer commits. Unless otherwise noted, three common rate elements are utilized in the calculation of monthly recurring rates:

Local Distribution Channel - This element applies to each end-point of the digital channel provided.

Interoffice Mileage - This element applies whenever there is mileage associated with the digital channel. The number of miles (Interoffice Mileage) between the two end offices serving the geographic areas in which the endpoints of the channel are located is multiplied by the unit rate. Interoffice mileage is determined according to the V&H coordinate method set forth in the NATIONAL EXCHANGE CARRIER ASSOCIATION, INC. TARIFF F.C.C. No. 4. Fractions of a mile are rounded up to the next whole mile before rates are applied.

Fixed Interoffice - This element applies per digital channel whenever there is mileage associated with the channel.

3.4 Optional Features

Optional features and functions are likewise available on an ICB, these include:

Cross-Connection - This element applies for cross-connections within Company locations between one or more Customer services, or between the services of different Customers.

Multiplexing - This element applies where the Customer requests that its services be multiplexed onto higher bandwidth facilities for delivery to the Customer.

DCS Port Charge - This element applies where the Customer requests that its services be connected to a DCS port.

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3.5 DS3 Elements and Rates

Digital channels provided by the Company at 44.736 Mbps will be provided by the Company in one of the following configurations, as specified by the Customer:

Clear Channel DS3 - A DS3 signal that is transmitted intact and transparently as provided at the Customer interface.

M13 Framed DS3 - A DS3 that is channelized into 28 DS1 signals and includes a predefined standard multiplexing scheme as defined by ANSI T1.107a.

C-bit Parity Framed DS3 - Utilized in subrated or non-subrated DS3 signals. This service is defined in ANSI T1.107a.

TYPE I DS3 Rates

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
Local Distribution Channel	\$ 600.00	\$ 1,450.00	\$ 1,300.00	\$ 1,210.00	\$ 1,180.00

	Monthly	1 Yr.	3 Yr.	5 Yr.
0 miles	None	None	None	None
0 - 8 miles Fixed	\$ 315.00	\$ 310.00	\$ 282.00	\$ 251.00
0 - 8 miles per mile	\$ 47.00	\$ 45.00	\$ 41.00	\$ 36.00
8 - 25 miles Fixed	\$ 348.00	\$ 342.00	\$ 321.00	\$ 284.00
8 - 25 miles per mile	\$ 48.00	\$ 46.00	\$ 42.00	\$ 37.00
25 - 50 miles Fixed	\$ 372.00	\$ 368.00	\$ 346.00	\$ 316.00
25 - 50 miles per mile	\$ 49.00	\$ 47.00	\$ 43.00	\$ 38.00
Over 50 miles Fixed	\$ 402.00	\$ 397.00	\$ 381.00	\$ 337.00
Over 50 miles per mile	\$ 50.00	\$ 49.00	\$ 48.00	\$ 42.00

TYPE II DS3 Rates

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
Local Distribution Channel	\$ 741.90	\$ 1,800.00	\$ 1,746.00	\$ 1,620.00	\$ 1,440.00

	Monthly	1 Yr.	3 Yr.	5 Yr.
0 miles	None	None	None	None
0 - 8 miles Fixed	\$ 372.00	\$ 361.20	\$ 334.80	\$ 297.60
0 - 8 miles per mile	\$ 51.60	\$ 50.40	\$ 46.80	\$ 40.80
8 - 25 miles Fixed	\$ 420.00	\$ 408.00	\$ 378.00	\$ 336.00
8 - 25 miles per mile	\$ 51.60	\$ 50.40	\$ 46.80	\$ 40.80
25 - 50 miles Fixed	\$ 456.00	\$ 442.80	\$ 410.40	\$ 364.80
25 - 50 miles per mile	\$ 52.80	\$ 51.60	\$ 48.00	\$ 42.00
Over 50 miles Fixed	\$ 492.00	\$ 447.60	\$ 442.80	\$ 393.80
Over 50 miles per mile	\$ 60.00	\$ 58.80	\$ 54.00	\$ 48.00

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3.6 DS1 Elements and Rates

Digital channels provided by the Company at 1.544 Mbps will be provided by the Company in one of the following configurations, as specified by the Customer:

Unframed DS1 - A DS1 signal that does not follow the standard framing formats of 192 bits for data and the 193rd bit for framing. An unframed DS1 cannot be synchronized to the network.

D4/SF DS1 - A framed DS1 consisting of 12 frames of 192 bits preceded by one framing bit. The 12 frames, called a superframe, provide a mechanism for identifying robbed-bit signaling channels. This service can be coded AMI or B8ZS.

ESF DS1 - Extends the superframe structure from 12 to 24 frames and redefines the 8 kbps pattern into 2 kbps for mainframe and robbed-bit signaling synchronization, 2 kbps for CRC-6 and 4 kbps for terminal-to-terminal data link. This service can be coded AMI or B8ZS.

Fanout DS1 service allows a Customer to aggregate up to 28 DS1 digital channels, which terminate at the same location into a single DS3 Local Distribution Channel. DS1 and DS3 channels provided as part of a Fanout DS1 service shall meet the technical specifications set forth herein.

This service consists of up to 28 DS1 digital channels, which are aggregated at a network node onto a standard DS3 circuit with interoffice mileage and a local distribution channel at the terminating end.

The three common elements of DS1 fanout services consist of:

DS1 local distribution channels - DS1 rates incorporated in this tariff are applied.

Central Office Multiplexing - aggregates the 28 DS1's onto the DS3 interoffice facilities.

DS3 Interoffice Mileage & Local Distribution Channel - Rated as standard DS3 circuit.

Optionally the customer can elect for client premise multiplexing, which aggregates the Customer side 28 DS-1's into DS3 interoffice facilities.

Type I DS1 Rates

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
Local Distribution Channel	\$ 300.00	\$ 131.00	\$ 116.00	\$ 112.00	\$ 101.00

	Monthly	1 Yr.	3 Yr.	5 Yr.
0 miles	None	None	None	None
0 - 8 miles Fixed	\$ 100.00	\$ 86.00	\$ 83.00	\$ 71.00
0 - 8 miles per mile	\$ 18.00	\$ 14.00	\$ 13.00	\$ 11.00
8 - 25 miles Fixed	\$ 124.00	\$ 108.00	\$ 105.00	\$ 88.00
8 - 25 miles per mile	\$ 18.00	\$ 15.00	\$ 15.00	\$ 13.00
25 - 50 miles Fixed	\$ 128.00	\$ 113.00	\$ 110.00	\$ 96.00
25 - 50 miles per mile	\$ 19.00	\$ 17.00	\$ 17.00	\$ 15.00
Over 50 miles Fixed	\$ 132.00	\$ 126.00	\$ 123.00	\$ 108.00
Over 50 miles per mile	\$ 19.00	\$ 18.00	\$ 17.00	\$ 15.00

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Type II DS1 Rates

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
Local Distribution Channel	\$ 375.90	\$ 150.00	\$ 138.00	\$ 138.00	\$ 120.00

	Monthly	1 Yr.	3 Yr.	5 Yr.
0 miles	None	None	None	None
0 - 8 miles Fixed	\$ 103.90	\$ 103.90	\$ 93.42	\$ 83.04
0 - 8 miles per mile	\$ 16.26	\$ 16.26	\$ 14.64	\$ 13.01
8 - 25 miles Fixed	\$ 131.82	\$ 131.82	\$ 118.66	\$ 105.46
8 - 25 miles per mile	\$ 17.03	\$ 17.03	\$ 15.32	\$ 13.62
25 - 50 miles Fixed	\$ 139.62	\$ 139.62	\$ 125.66	\$ 111.70
25 - 50 miles per mile	\$ 17.41	\$ 17.41	\$ 15.69	\$ 13.93
Over 50 miles Fixed	\$ 153.59	\$ 153.59	\$ 138.23	\$ 122.87
Over 50 miles per mile	\$ 18.02	\$ 18.02	\$ 16.22	\$ 14.41

DS1 Fanout Rates

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
DS3 channel between a Customer location and network node	Standard DS3 Rate Schedule				
DS3/1 MUX @ node	\$ 200.00	\$ 245.00	\$ 240.00	\$ 235.00	\$ 225.00
Optional DS3/1 MUX @ Client Location	\$ 200.00	\$ 245.00	\$ 240.00	\$ 235.00	\$ 225.00
DS1 Fanout Channel	Standard DS1 Rate Schedule				

DS1 High Capacity Service

	Non-recurring	Recurring			
		Monthly	1 Yr.	3 Yr.	5 Yr.
28 DS1's between two Customer Locations	Standard DS3 Rate Schedule				
MUX's at both Customer locations	\$ 400.00	\$ 490.00	\$ 480.00	\$ 470.00	\$ 450.00

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SECTION 4. ENHANCED LOCAL TELEPHONE SERVICE**4.1 Local Telephone Service Description**

All local telephone services are offered independently of one another.

Local Telephone Service provides a Customer with connectivity into the Company's switching network that enables the Customer to:

access the Company's local, intraLATA and interLATA, calling services as described in this tariff.

receive calls from other stations on the public switched telephone network.

access interstate and international calling services provided by certified common carriers.

access the Company's operators.

access toll-free telecommunications services such as 800/888 dialing and 9-1-1 emergency services.

Local Telephone Service calls originated to caller-paid information services (e.g. NPA 900, NXX 976, etc.) are prohibited. Calls originating to those services will be blocked by the Company's network.

4.2 Service Connection Charge

A nonrecurring service connection charge shall be applied to the following activities:

Installation of new service

Transfer of existing services to a different location

Changes in class of service

Restoration of services due to suspension or termination of nonpayment

Business Line/ Nonrecurring	\$60.00
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PIC Change - InterLATA	\$5.00
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PIC Change - InterLATA	\$5.00
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4.3 Monthly Network Access Line Rates

Network Access Lines provide the connectivity to the Company's switching network from the Customer's premise. This facility allows access to the Company's network for placing and receiving calls.

Monthly Network Access Rate per line:

Monthly Recurring Per Line	\$40.00
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Issued:

Effective:

4.4 Local Telephone Service Feature Elements and Rates

Local Telephone Service Feature Elements consist of ancillary services offered over the Customers Network Access Line. These services are independent of one another unless stated.

Installation for all Features \$25.00

4.4.1 Calling Number Display

This feature provides the Customer with the calling number and name, displayed on a Customer provided display unit, of the incoming call. Likewise, this feature allows the Customer the ability to block the calling number from displaying or disabling the Calling Number Display with the use of a deactivation code.

Monthly Recurring Per Line \$8.00

4.4.2 Automatic Call Back

After entering the activation code, the Company will automatically place a call to the calling number of the last incoming call.

Monthly Recurring Per Line \$0.75

4.4.3 Automatic Recall

After entering the activation code, the Customer hears an announcement identifying the calling number of the last incoming call.

Monthly Recurring Per Line \$0.75

4.4.4 Call Forwarding

After entering the activation code, the Customer enters the forward to number, and until the feature is deactivated, all calls will be terminated at the forward to number.

Monthly Recurring Per Line \$6.00

4.4.5 Call Rejection

This feature enables the Customer to program a list of up to 30 calling numbers from which calls are to be rejected or blocked. Incoming calls that are on the list are routed to an announcement informing the caller that the call has been blocked.

Monthly Recurring Per Line \$8.00

4.4.6 Call Waiting

This feature enables the Customer to be alerted with a tone (if off-hook) at the arrival of incoming calls.

Monthly Recurring Per Line \$7.50

Issued:

Effective:

4.4.7 Distinctive Ring / Call Waiting

This feature enables the Customer to be alerted with a distinctive ring or call waiting tones at the arrival of incoming calls from a list of calling numbers the Customer has specified.

Monthly Recurring Per Line \$4.00

4.4.8 Voice Mail

This feature enables the Customer to utilize automatic voice mail features of the Company. Upon activation, the Customer's calls that are not answered will be automatically transferred to voice mail where the calling party will be given the option of leaving a voice message for the Customer.

Monthly Recurring Per Line \$18.50

4.4.9 Never Busy Fax

This feature is an advanced service offering of Voice Mail designed exclusively for fax machines. Upon activation, the Customer's fax calls that are not answered will be automatically transferred to a voice mailbox where the fax call will be answered and the fax message will be stored. The system will poll the fax station at regular intervals and upon call completion the stored fax will be delivered.

Monthly Recurring Per Line \$18.50

4.4.10 Three Way Calling

This feature enables the Customer to conference two distinctive parties together during the same calling session.

Monthly Recurring Per Line \$4.00

4.4.11 Telemetry Service

This feature provides a "no-ring" connection to Customer lines.

Monthly Recurring Per Line \$18.50

4.4.12 Call Waiting Calling Number Display

This feature displays the calling name and number associated with the call-waiting call immediately when the call arrives at the Customer's Line.

Monthly Recurring Per Line \$8.00

4.4.13 Hunting

This feature provides for a group of numbers to be searched for an available line when a call is placed to the group.

Monthly Recurring Per Line \$8.00

Issued:

Effective:

4.5 DS-1 Based Network Access

DS-1 Based Network Access provides DS-1 connectivity from a Customer's Private Branch Exchange, Key System, or other device into the Company's switching network. This service is provided as a DS-1 connection or as multiple DSO's.

This service may be provisioned by the Customer for outgoing calling, or for both outgoing and incoming calling. If the Customer selects incoming functionality, direct inward dial numbers must be purchased from the Company.

DS-1 Based Network Access Customers are required to purchase a significant number of lines so that the group utilization is no greater than 95%. The call completion rate is based on the Customer's busiest hour measured during the normal billing cycle. Once the service has been established the Company may require the Customer to purchase additional facilities to satisfy the requirements listed above.

A Customer can request that their DS-1 Based Network Access be provisioned as a PRI. This line is an ISDN function whereby advanced features are provided to the Customer's premise equipment. Direct inward dial numbers must be purchased from the Company to utilize this service.

DS1 Based Access Rates

	Non-recurring	Recurring Monthly
DOD 24 Member Trunk	\$ 1,500.00	\$ 1,440.00
DID/DOD 24 Member Trunk	\$ 1,500.00	\$ 1,440.00
PRI with 23 members	\$ 2,300.00	\$ 1,900.00
DID Numbers per 100	\$ 100.00	\$ 20.00

4.6 Toll Services

The two types of toll calls within the state of Arizona include intraLATA, and interLATA calls. IntraLATA toll calls terminate in the same LATA but outside the originating party's local calling zone. InterLATA toll calls within the state of Arizona terminate in a different LATA than the originating party, while staying within the state boundaries of Arizona.

	Monthly Access Rate	Per Minute
IntraLATA Toll Rates	\$0	\$0.12
InterLATA Toll Rates	\$0	\$0.12

4.6.1 Billing Records

Customer Request for a soft copy of toll call activity presently provided in print image:

Monthly Recurring Per Account, Per Month	\$75.00
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Issued:

Effective:

4.7 Operator Services

Operator Handling services are provided to Customers and Users of the Company's local and Toll calling services and to users accessing prescribed public payphones. Operator assistance may be utilized in completing either local or toll calls. In addition to charges which would otherwise apply pursuant to other Sections of this Tariff, each operator call will be assessed a charge(s) as set forth within.

Person-to-Person - Calls completed with the assistance of a Company operator to a particular person, station, department, or PBX extension specified by the calling party. Charges may be billed to the Customer's commercial credit card and/or LEC calling card, calling station, called station, or a designated third-party station.

Operator Dialed Charge - Calls completed with the use of the operator dialing the call. The Customer dials '0' and then requests the operator to dial the called station, even though the capability to do it resides within the Customer.

Billed to LEC Calling Card - Refers to calls that are dialed by the Customer in accordance with standard dialing instructions and billed to a LEC calling Card.

Rates	per call
Person-to-Person	\$ 3.70
Operator Dialed Charge	\$ 1.25
Billed to LEC Calling Card	\$ 0.45

4.8 Directory Assistance

Customers and Users of the Company's local and toll calling services may obtain assistance in determining telephone numbers within Arizona by calling the Directory Assistance operator.

Directory Assistance will provide one number per call and completion services will be offered for the number queried. Requests for information other than telephone numbers will be charged the same rate as shown for the applicable request for telephone numbers.

In such cases where a calling card or commercial calling card or third number billing is utilized, call charges and Directory Assistance charges will both apply to the call, per specifications in this tariff.

Element	Unit	Rate per unit
Directory Assistance	per call	\$ 1.99
Call Completion	per call	\$ 3.00

4.9 Busy Line Verify and Busy Line Interrupt Service

Upon request of a Customer or user the Company will verify a busy condition on a called line.

Upon request the operator will determine if the line is clear or in use and report to the calling party. Upon request the operator will interrupt the call on the called line if the calling party indicates an emergency.

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No charge will apply when the calling party advises that the call is to or from an official public emergency agency.

Busy Line Verification and Interrupt Service is furnished where and to the extent that facilities permit. The Customer shall identify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

Rates

Busy Line Verification charge, each	\$1.50
Busy Line Interrupt charge, each	\$1.50

4.10 Mountain Centrex Service

Mountain Centrex Service (MountCen) provides Customers with access to local and toll communications services. These services are supplied by using Company facilities and resold facilities. MountCen station lines may be employed for intercommunication calling among affiliated users, for access to advanced features, for originating, receiving and access to toll services.

Touchtone telephones are to be supplied by Customer. Toll service selection is the responsibility of the Customer, and selection must be from among the interexchange carriers, which are interconnected with the Company's system.

MountCen station lines are only available in digital format. Both blocking and nonblocking formats are available. Station lines provide intercommunications service on a 4-digit basis in addition to direct access to and from the exchange network. Station lines are assigned a 10-digit telephone number and are provided with DID and Automatic Identification of Outward Dialing. Attendant station lines facilitate direct incoming exchange calls to the Customer's main listed number, and also enable station line users to access attendant.

MountCen service allows Customers with access to advanced features available on the Company's network.

MountCen Rates

MountCen Station Lines Actual Rates	Monthly Recurring Charges				
	1 Yr.	2 Yr.	3 Yr.	4 Yr.	5 Yr.
Non-Blocking Rates					
1 – 48	\$ 95.00	\$ 93.00	\$ 91.00	\$ 89.00	\$ 87.00
49 – 499	\$ 38.00	\$ 37.00	\$ 36.00	\$ 35.00	\$ 34.00
Blocking Rates					
1 – 48	\$ 49.00	\$ 48.00	\$ 46.50	\$ 44.00	\$ 42.50
49 – 499	\$ 35.00	\$ 33.00	\$ 31.00	\$ 29.00	\$ 27.00
Over 500 Lines	\$ 35.00	\$ 33.00	\$ 31.00	\$ 29.00	\$ 27.00

All MountCen features are to be provided on an Individual Case basis.

Issued:

Effective:

4.11 9-1-1 Emergency Service Overview

The Company will provide 9-1-1 service for the purpose of voice reporting emergencies to the proper governmental agency. The routing of said 9-1-1 calls will be based on entire Central Office Codes and will as a whole be routed to distinct Public Safety Answering Points (PSAP). Routing to distinct PSAPs will automatically be done from any access line that is usable for local exchange traffic. All 9-1-1 calls originating from Company's network shall be completed without a charge being assessed. 9-1-1 service is one-way in nature, from Customer to 9-1-1 PSAP. The Company will incur no liability to any person who dials or attempts to dial the digits '9-1-1' or to any person who may be affected by the dialing of said digits. The Company's entire liability arising out of the provision of said service under this tariff shall be limited as set forth in this Section and in Section 2.5.

4.12 Maintenance Visit Charge

The maintenance visit charge will be charged to the Customer when Company personnel or approved contractors are deployed to a Customer premise and the trouble incurred by the Customer is found to be in the Customer Provided Equipment. The time incurred by deployed personnel, commencing upon arrival and completing upon departure, will be charged the appropriate charges further described in this section. If at any time the trouble is determined to be in the Company provided equipment or facilities the charges incurred by Customer will be credited to their account.

The minimum charge per visit is one-half hour. For the purposes of this Section:

Basic time (M-F, 3am-5pm)	\$75 / hour
Overtime (M-F, 5pm-8am)	\$100 / hour
Premium (Holidays, Weekends)	\$150 / hour

4.13 FOREIGN EXCHANGE SERVICE

Foreign Exchange Service (FX) is a product for the delivery of dial tone from an exchange (or central Office) other than the exchange (or central office) from which the customer would normally be served.

The Customer's exchange, where the service is to terminate, (i.e., the central office which serves the customer's premise) can be, but does not have to be contiguous to the Foreign Exchange office. The exchange may be located geographically anywhere, as long as the exchange is served by Red Rock Telecommunications, LLC.

Foreign Exchange Service where the NXX is outside the rate center may not be accurately displayed or routed for purposes of 911 calls. All customers will therefore be required to have local telephone service provided by either the Company, or any other certified local exchange provider, to enable 911 calls to be routed over the associated local lines or trunks.

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RATE PER T1		
CITY	INSTALLATION	MONTHLY RECURRING CHARGE
Yuma	\$1200.00	\$1,337.64
Flagstaff	\$1,200.00	1,283.57
Prescott	\$1,200.00	1,152.02
Cottonwood	\$1,200.00	1,174.28
Casa Grande	\$1,200.00	1,101.67
Payson	\$1,200.00	1,157.01
Sedona	\$1,200.00	1,181.93
Wickenburg	\$1,200.00	1,153.61

4.14 LOCAL NUMBER PORTABILITY

Provides for full local number portability allowing customers to keep existing telephone numbers when transferring service between carriers.

Non-recurring – \$5.00 per number ported

Recurring – \$.50 per access line (ported or non-ported)

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SECTION 5. FRAME RELAY SERVICE**5.1 Frame Relay Service Description**

Frame Relay Service is a packet-oriented data communications service consisting of a data switching platform which provides the Customer with the capability to connect locations utilizing permanent virtual circuits (PVC) for the purposes of data transmission at speeds of up to 44.736 Mbps. Service is available 7 days a week, 24 hours a day.

Frame Relay is a transport service that facilitates the exchange of variable length information units (frames) between the Customer's locations by the way of assigned virtual connections. Each frame is passed to the Frame Relay Network with an address that specifies the virtual connection. The network processor reads addresses, and the frames are relayed to the pre-assigned destination.

The Customer may access the Company's frame relay network via a User to Network Interface (UNI). The Customer is connected to the UNI in one of the following ways:

Digital Private Line Access

Access to the frame relay switch is provided via a private line provided by a local exchange carrier on digital facilities.

Frame relay service consists of PVC and CIR Charges

PVCs are logical circuits, which define a dedicated virtual circuit between two points. PVCs can burst up to the smallest port size of their logical end points. Duplex PVCs (multiple PVCs originating and terminating on the same port) are equal in insuring throughput. The following classifications are the basis of PVC rates:

Local exchange carrier fast-packet network facility

Access to the frame relay switch is via a carrier provided fast packet network facility, when the carrier's network is connected via a Network to Network Interface (NNI).

5.2 Standard Frame Relay Elements and Rates

Default CIR = 50% of the port size

Maximum CIR = 100% of the port size

Minimum CIR = 0% of the port size

Provisioning under Standard tariff provides for best effort packet delivery.

Installation Charges may apply for each PVC ordered. Likewise change orders for Port Changes, PVC/CIR, and Expedites will apply as requested by the Customer.

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Fractional

Port Size	1St PVC Price	2 - 5 PVC(+)	6 - 19 PVC(+)	20 + PVC(+)
64	\$25.00	\$1.50	\$0.50	\$0.25
128	\$50.00	\$3.00	\$1.00	\$0.25
256	\$100.00	\$6.00	\$2.00	\$0.25
384	\$150.00	\$9.00	\$3.00	\$0.25
512	\$200.00	\$12.00	\$4.00	\$0.25
768	\$300.00	\$18.00	\$6.00	\$0.25

T-1

Port Size	1st PVC Price	2 - 5 PVC(+)	6 - 19 PVC(+)	20 + PVC(+)
T-1	\$250.00	\$35.00	\$15.00	\$0.25

Port size above T-1 on an individual case basis.

5.3 Premium Frame Relay Elements and Rates

Default CIR per PVC - The default CIR is equal to PVC capacity.

Minimum CIR per PVC - Customer may request the minimum CIR greater than or equal to Ok. The rate for such a change will be based on 8k increments.

Maximum CIR per PVC - The maximum CIR per PVC is determined to be 100% of the PVC capacity.

Premium provisioning ensures packet delivery at committed rates. PVC rates apply for each direction of transmission.

Installation Charges may apply for each PVC ordered. Likewise change orders for Port Changes, PVC/CIR, and Expedites will apply as requested by the Customer.

PVC Rates

Port Speed	Recurring	Non-recurring
Ok (CIR)	\$ 25.00	\$ 350.00
Per 8k increment	\$2.50	\$1.00
DS1 Port fee	\$100.00	-
Fractional DS1 / DSO	\$ 10.00	-
Expedite Order		\$ 500.00
Change Order		\$75.00

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SECTION 6. DATA SERVICES**6.1 Carrier Hosted Dial-Up (CHD)**

Data service utilizing carrier owned and managed modem banks and carrier data services to provide a virtual dial-up access point-of-presence to public or private networks.

Carrier Hosted Dial-up Service consists of modem terminations in VPOP groupings combined with one or more packet data access circuits. Access may be Frame Relay, ATM, Dedicated Private Line, or Ethernet.

CHD RATES

SERVICE DESCRIPTION	INSTALLATION	12 MONTH
CHD PRI Span	\$600.00	\$1,080.00
CHD Per Port	25.00	45.00
CHD PRI Span - Rural	720.00	1,440.00
CHD Per Port - Rural	30.00	60.00

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SECTION 7. DIRECTORY LISTINGS**7.1 General Regulations**

The Company shall provide for a single directory listing, termed the primary listing, in the telephone directory published by the dominant exchange service provider in the customer's exchange areas of the Station number which is designated as the Customer's main billing number. Directory listings of additional company station numbers, other than the customer's main billing number, associated with a customer's service will be provided for a monthly recurring charge per listing.

The Company reserves the right to limit the length of any listing in the directory by the use of abbreviations when, in its judgment, the clearness of the listing or the identification of the customer is not impaired thereby. Where more than one line is required to properly list the customer, no additional charge is made.

The Company may refuse a listing which is known not to constitute a legally authorized or adopted name, obscenities in the name, or any listing which, in the opinion of the Company, is likely to mislead or deceive calling persons as to the identity of the listed party, or is a contrived name used for advertising purposes or to secure a preferential position in the directory or is more elaborate than is reasonably necessary to identify the listed party. The Company, upon notification to the Customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

Each listing must be designated Government or Business to be placed in the appropriate section of the directory. In order to aid the user of the directory, and to avoid misleading or deceiving the calling party as to the identity of the listed party, only business listings may be placed in the Business Section. The Company, upon notification to the customer, will withdraw any listing which is found to be in violation of its rules with respect thereto.

In order for listings to appear in an upcoming directory, the Customer must furnish the listing to the Company in time to meet the directory publishing schedule.

7.2 Descriptions

Directory listings are provided in connection with each Customer service as specified herein.

Primary Listing: A primary listing contains the name of the Customer, or the name under which a business is regularly conducted, as well as the address and telephone number of the Customer. This listing is provided at no additional charge.

Additional Listings: In connection with business service, additional listings are available only in the names of Authorized Users of the Customer's service, as defined herein. Rates for additional listings are specified under 7.3, following.

Non-published Listings: Listings that are not printed in directories nor available from Directory Assistance.

A Non-published Telephone Service will be furnished, at the Customer's request providing for the omission or deletion of the Customer's telephone listing from the telephone directory and, in addition, the Customer's telephone listing will be omitted or deleted from the directory assistance records. Charges for Non-published Listings are specified under 7.3, following.

Non-listed Numbers: A Non-listed number will be furnished at the Customer's request, providing for the omission or deletion of the Customer's listing from the telephone directory. Such listings will be carried in

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the Company's directory assistance and other records and will be given to any calling party. Charges for Non-listed Listings are specified under 7.3, following.

Foreign Listings: Where available, a listing in a telephone directory which is not in the Customer's immediate calling area. The Customer will be charged the rates specified in the tariff published by the specific exchange carrier providing the Foreign Listing.

Extra Line of Information: Extra Line information is informational listing material that the end user wants to provide to their customers. It is in addition to their listing-name, address, and telephone number-information. It is non-promotional in nature.

Cross Reference: This listing refers customers to another listing. A cross reference may not be used for advertising purposes. On a "SEE" cross reference, the telephone number and address does not print with the cross reference listing.

7.3 Rates

The following charges apply for directory listings specified in 7.2 preceding:

RESIDENCE DIRECTORY LISTING RATES

SERVICE	INSTALLATION	MONTHLY (Recurring)
Additional Listing	\$8.50	\$1.50
Non-Published Number	8.50	1.90
Non-Listed Number	8.50	1.50
Foreign Listing	8.50	1.50
Extra Line of Information	8.50	1.50

BUSINESS DIRECTORY LISTING RATES

SERVICE	INSTALLATION	MONTHLY (Recurring)
Additional Listing	\$22.00	\$3.00
Non-Published Number	22.00	1.80
Non-Listed Number	22.00	1.45
Cross Reference	22.00	3.00
Foreign Listing	22.00	3.00
Extra Line of Information	22.00	3.00

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SECTION 8. ADVANCED COMMUNICATIONS NETWORKS**8.1 ATM CELL RELAY SERVICE****8.1.1 General****A. Description**

ATM Cell Relay Service (ATM CRS) is a connection-oriented communications service that uses Asynchronous Transfer Mode (ATM) technology. The service provides customers with high-speed, low-delay information transfer capacity, which supports applications that require near-real-time mixed media (data, video, image, voice) communications among multiple locations. ATM CRS supports transmission speeds of 1.544 Mbps, 45 Mbps and 155 Mbps.

ATM CRS requires the use of customer terminal equipment that functions as a multiplexer/router/hub or ATM switch. This terminal equipment must be purchased separately from the ATM CRS and must conform to industry standards. The terminal equipment accumulates customer traffic and puts it into a cell relay format suitable for transmission over the ATM CRS Network.

B. Service Elements**1. Network Interface**

Network interface is the point at which a customer's data transmissions first enters the network supporting ATM CRS. It is the point of interconnection between Company communication facilities and customer terminal equipment.

2. Access Link (AL)

An ATM CRS Access Link provides access to the ATM CRS Network, connecting customer facilities at the network interface with a corresponding ATM CRS Cell Transfer element at ATM CRS Service Points.

3. Port

ATM CRS ports are the physical entry points into the ATM CRS Network for compatible private line facilities, DS3 Service or DS1 Service. They are originating and terminating points for Virtual Path Connections and Virtual Channel Connections. Ports include the electronic equipment used in connecting these service elements to the ATM CRS Network. They enable customers to allocate bandwidth to applications at customer-designated transmission speeds of up to 1.5 Mbps, 45 Mbps or 155 Mbps.

4. Logical Connections

ATM CRS logical connections function as bidirectional Permanent Virtual Connections (PVCs). ATM CRS will support a point-to-point logical connection configuration between two ports. Logical Connections may be any of three service types: Peak Cell Rate Service, or Unspecified Bit Rate Service.

a) Virtual Channel Connections (VCC)

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A VCC is a logical connection from one ATM CRS Port to another CRS Port within the ATM CRS Network.

VCCs are available as Peak Cell Rate Service at customer-selected Cell Transfer speed(s), depending on the customer's networking requirements which include appropriate overheads. VCCs are also available as Unspecified Bit Rate Service.

b) Virtual Path Connections (VPC)

A VPC is a collection of VCCs routed together as one unit, for which the customer has the ability to manage the speeds of the individual VCCs within the customer-designated Cell Transfer element.

VPCs are available as Peak Cell Rate Service, at customer-selected Cell Transfer speed(s), depending on the customer's networking requirements, which include appropriate overheads.

c) Logical connections are available at base speeds (e.g. 64 kbps, 1 Mbps, 1.544 Mbps, etc.) determined by the speed of the ATM CRS Port (1.5 Mbps, 45 Mbps or 155 Mbps). The customer selects a base speed for each VCC or VPC they purchase which includes appropriate overheads. The bandwidth for each VCC or VPC is determined by multiplying the base speed by the number of increments of that base speed selected by the customer.

Logical connections are available at the following incremental base speeds:

AVAILABLE BASE SPEEDS:

On a 1.544 Mbps Port:
Increments of 64 kbps
Increments of 1 Mbps

On a 45 Mbps Port:
Increments of 64 kbps
Increments of 1 Mbps
Increments of 1.544 Mbps
Increments of 40.7 Mbps

On a 155 Mbps Port:
Increments of 64 kbps
Increments of 1 Mbps
Increments of 1.544 Mbps
Increments of 1.787 Mbps
Increments of 40.7 Mbps

A customer may select multiple logical connections of different service classes on an ATM CRS Port. The speed of a Peak Cell Rate Service logical connection may not exceed the maximum speed associated with its customer-selected incremental base speed, which includes appropriate overheads.

The logical connection of an Unspecified Bit rate Service may not exceed the maximum speed associated with its customer-selected incremental base speed, which includes

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Effective:

appropriate overhead. The maximum subscription bandwidth allowed is limited by the number of increments of the base speed selected by the customer. For the 64 kbps service increment, the maximum subscription bandwidth allowed is 23 x 64 kbps, regardless of port speeds. For the 1 Mbps service increment, the maximum subscription bandwidths allowed are: 1 Mbps for the 1.544 Mbps port, 40 Mbps for the 45 Mbps port and 149 Mbps for the 155 Mbps port.

For peak Cell Rate Service, a single logical connection configuration is also available. A customer may choose a single 40.7 Mbps logical connection on a 45 Mbps port or a single 149 Mbps logical connection on a 155 Mbps port.

5. Service Types

ATM CRS logical connections are provided as Peak Cell Rate Service or Unspecified Bit Rate Service. The industry standard designation for Peak Cell Rate Service is Service Class A.

a) Peak Cell Rate Service (PCRS)

PCRS supports VCCs and VPCs carrying a constant flow of information (constant Bit Rate traffic). The Peak Cell Rate is the customer-selected upper limit for cell traffic on a logical connection, which includes appropriate overheads. When cells exceed the Peak Cell Rate for PCRS logical connections, the cells are discarded upon entry into the ATM CRS Network. The Peak Cell Rate of a PCRS logical connection must be less than the speed of the associated port.

b) Unspecified Bit Rate Service (UBRS)

UBRS is a best-effort service designed to support a connection carrying information at variable rates, over VCCs. The UBR Service does not provide traffic related service guarantees specifically, per-connection bandwidth, cell loss, cell transfer delay and cell delay variation. The Peak Cell Rate, which includes appropriate overheads, is the customer-selected, upper limit of cell traffic on a logical connection. The Peak Cell Rate specifies the highest cell rate that will be allowed on a connection, but not guaranteed. When cells exceed the Peak Cell Rate for UBRS logical connections, the cells are discarded upon entry into the ATM CRS Network. The Peak Cell Rate of a UBRS logical connection may equal, but not exceed the speed of the associated port.

Cell Transfer

The Cell Transfer service element transfers information between Network Interfaces connected to the ATM CRS network at speed(s) selected by the customer for VCCs or VPCs. The customer must designate whether the Cell Transfer for each logical connection is PCRS, SCRS or UBRS.

The total speed of Cell Transfer elements on a customer's ATM CRS configuration may not exceed the associated Cell Transfer port speed (1.544 Mbps, 45 Mbps or 155 Mbps).

8.1.2 RATE ELEMENTS

A. Access Link (AL)

A Private Line Transport Service with Clear Channel Capability, is used to provide access to an ATM CRS Network switch via a connection between customer facilities at the network interface and a Cell Transfer service element.

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B. Cell Transfer

1. A "First" nonrecurring charge per port applies for the first logical connection (VCC or VPC) on an ATM CRS configuration. An "Each Additional" nonrecurring charge applies for each additional logical connection ordered on the same ATM CRS Port, installed at the same time (same due date) for the same customer of record as the first logical connection. A Cell Transfer fixed nonrecurring charge also applies per port, based on the port speed. A Cell Transfer fixed monthly rate applies, based on the port speed, for each ATM CRS connection to the network supporting ATM CRS. A variable, or incremental, monthly rate applies per the total bandwidth of all logical connections, based on the service type (PCRS, or UBRs) of the connections, the speed of the port and the number of 64 kbps, 1 Mbps, 1.544 Mbps, 40.7 Mbps or 149 Mbps increments of bandwidth, or fraction thereof, provided on the connections.
2. A nonrecurring charge applies for each subsequent order to add or to change logical connections on an existing ATM CRS configuration, in addition to the "First" and "Each Additional" nonrecurring charges for the logical connections in the subsequent order.
3. "First" nonrecurring charge applies for the first logical connection VCC on an LSS /LSS or LSS/ATM CRS configuration. "Each Additional" nonrecurring charge applies for each additional logical connection ordered on the same LSS/LSS or LSS/ATM CRS configuration, installed at the same time (same due date) for the same customer of record as the first logical connection. A nonrecurring charge applies for each subsequent order to add or to change logical connections on an existing LSS/LSS or LSS/ATM CRS configuration, in addition to the "First" and "Each Additional" nonrecurring charges for the logical connections in the subsequent order.

8.1.3 RATES AND CHARGES**A. Monthly**

ATM CRS may be ordered as monthly once the initial requirement to order the service as a fixed period service rate plan has been satisfied.

1. Access Link Refer to DS1/DS3 Access Tariff
2. Cell Transfer

The recurring monthly rate charges will be discounted as follows:

12 Months -	5% Discount
36 Months -	8% Discount
Discount 60 Months -	12% Discount

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	NONRECURRING CHARGE	MONTHLY RATE
First VCC	\$150.00	
Each additional VCC	50.00	
First VPC	150.00	
Each Additional VPC	50.00	
Subsequent VCC(s) or VPC order charge per order	160.00	

Fixed Rate, Per Port	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps	\$161.45	\$255.00
45 Mbps	161.45	418.00
155 Mbps	161.45	760.00

Peak Cell Rate Service, per 64 kbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps		\$255.00
45 Mbps		418.00
155 Mbps		760.00

Peak Cell Rate Service, per 1 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps		\$28.50
45 Mbps		28.50
155 Mbps		28.50

Peak Cell Rate Service, per 1 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps		\$28.50
45 Mbps		28.50
155 Mbps		28.50

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Peak Cell Rate Service, per 1.54 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
45 Mbps		\$38.00
155 Mbps		38.00

Peak Cell Rate Service, per 40.7 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
45 Mbps		\$997.50
155 Mbps		997.50

Peak Cell Rate Service, per 149 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
155 Mbps		\$3,610.00

Unspecified Bit Rate Service, per 64 kbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps		\$0.76
45 Mbps		0.76
155 Mbps		0.76

Unspecified Bit Rate Service, per 1 Mbps Increment of total bandwidth	NONRECURRING CHARGE	MONTHLY RATE
1.544 Mbps		\$11.40
45 Mbps		11.40
155 Mbps		11.40

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ATTACHMENT PJG 1-25

ATTACHMENT B
BY COMPETITOR

Business Maximum Rate Comparison of Telecommunications Services provided by Competitor's In Arizona	Applicant's Arizona Tariff				Competitor #1 Arizona Tariff CenturyLink			
	Charges & Rates (\$)	Section Number	Page Number		Charges & Rates (\$)	Section Number	Page Number	
Product/Services								
	Basic Local Service	40	4.3	20	38	5.2.4.A.3	5-15	
	Service Connect Fee	60	4.2	20	85	5.2.4.A.3	5-15	
	Dispatch Call & Trouble isolated on cust. equip.	75/100/150	4.12	26	60/70/80 per hr(2hr min)	13.2.D.2.a	13-8	
	Feature Change Order	25	4.4	21				
	Toll Restriction Fee Order	NA			27.50 NRC/5.00 MRC	10.4.4.4.B	10-4	
	Transfer of Service (move order)	60	4.2	20	85	5.2.4.A.4.b	5-14	
	Restoration of Service	varies	2.15	13	55	2.2.9.B.2	2-18	
	Directory Assistance	1.99	4.8	24	1.99	6.2.4.A.3.a	6-15	
Miscellaneous Services & Rates								
	Returned Check Charge (NSF)	25	2.13.E	11	12.5	2.3.2.E	2-30	
Listings								
	Directory Listing Service - Primary Listing	0	7.2	31	7.5	5.7.1.J	5-145	
Primary Rate Interface (DS0) Service	Directory Listing Service - Non-Published	1.8	7.3	32	4.6	5.7.1.J	5-146	
	Month-to-month	1900	4.5	23	2400	14.3.1.D.5.	14-40	
	12 Months	NA			NA			
	24 Months	NA			NA			
Long Distance	36 Months	NA			1580.7	14.3.1.D.10/14.3.1.D.12	14-46&47	
	Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	0.12	4.6	24	0.78	6.2.1.F.2	9-Jun	

Business Maximum Rate Comparison of Telecommunications Services provided by Competitor's in Arizona	Competitor #2 Arizona Tariff <i>Eschelon</i>			Competitor #3 Arizona Tariff <i>tw telecom</i>			
	Charges & Rates (\$)	Section Number	Page Number	Charges & Rates (\$)	Section Number	Page Number	
Product/Services							
	Basic Local Service	49.95	3.1	39	ICB	4.2.2.A	56
	Service Connect Fee	72.8	3.1	39	ICB	4.2.2.A	56
	Dispatch Call & Trouble isolated on cust. equip.	NA			150/30 min-100/30 after 2.17.2	32	
	Feature Change Order	29.95/200	3.10.1	73.1	ICB	4.2.2.A	56
	Toll Restriction Fee Order	15	3.4.4	58	ICB	4.2.2.A	56
	Transfer of Service (move order)	75/250	3.10.1	73.1	ICB	4.2.2.A	56
	Restoration of Service	25	3.10.1	73.1	67.5	2.19.2	35
	Directory Assistance	2.5	3.9.2	72	0.9	5.8.3	93
Miscellaneous Services & Rates							
Returned Check Charge (NSF)	variable	2.6.1.C	15	25	2.7.6	23	
Listings							
Directory Listing Service - Primary Listing	0	3.8.2	71	0	5.3.5.A	86	
Directory Listing Service - Non-Published	2.95	3.8.2	71	2.7	5.4.5	89	
Primary Rate Interface (DS0) Service							
Month-to-month	NA			ICB	4.5.2	61	
12 Months	560+30/trunk	3.6.2	62	765	4.5.2	61	
24 Months	485+30/trunk	3.6.2	62	702	4.5.2	61	
36 Months	415+30/trunk	3.6.2	62	638	4.5.2	61	
Long Distance							
Direct Dialed Station-to-Station (include all relevant billing elements used to make the comparison)	0.12	4.2.1	79	0.078	7.2.4.A	113	

QWEST CORPORATION

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.2 ESTABLISHING AND FURNISHING SERVICE

2.2.9 TERMINATION OF SERVICE - COMPANY INITIATED (Cont'd)

B. Nonrecurring Charge for Restoral of Service

1. A nonrecurring charge will be applied to reestablish service if service is interrupted due to nonpayment of exchange service, toll service or other regulated charges, but an order providing for complete disconnection has not been completed. The following charge will be applied unless a charge for restoral of service is included in a specific service's section of the Tariff. Additionally, all charges up to the date of the suspension are due prior to restoral of service.
2. Once a disconnection order has been completed, service will be reestablished only upon the basis of a new application for service in addition to any charges for regulated services due up to the date of suspension.

NONRECURRING CHARGE CURRENT CHARGE

- Each line restored
 - Residence
 - Business

\$25.00
55.00

3. Where Full Toll Denial (see 2.2.9.A.9., preceding) has been applied to a customer's account, and the customer's primary exchange access line service remains connected, MTS will be reestablished only upon the payment of all outstanding MTS charges. The following MTS Restoration Charge will apply:

NONRECURRING CHARGE CURRENT CHARGE

USOC

- Per line[1]

NPAPL

\$16.00

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

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2. GENERAL REGULATIONS - CONDITIONS OF OFFERING

2.3 PAYMENT FOR SERVICE

2.3.2 PAYMENT OF BILLS (Cont'd)

- E. Payment of bills for telephone service may be made by any means mutually acceptable to the customer and the Company. Payment which is not honored or paid by the customer's designated financial institution will be considered as nonpayment. A charge will apply whenever a payment for service on an active account is not accepted by the customer's designated financial institution.

	NONRECURRING MAXIMUM CHARGE	CURRENT CHARGE
--	-----------------------------------	-------------------

- | | | |
|--|---------|---------|
| • Returned Payment Charge, per occasion[1] | \$12.50 | \$10.00 |
|--|---------|---------|

- F. The customer bill is due upon receipt. Customers have the following options as to the method of paying bills for telephone service:

- At any Company payment depository location.
- At the office of any authorized payment agent of the Company.
- By U.S. Mail, by check or money order.
- Through an agent of the customer.
- By electronic funds transfer.

- G. In order to avoid collection procedures which could result in a temporary disconnection of service, payment must be received no later than the due and payable date shown on the customer's bill.

- H. Payments received by the Company on or before the due and payable date on the customer's bill will prevent collection procedures which could result in a disconnect of service, provided the following billing information is remitted with payment. The following items are all contained on the customer's bill:

- Customer's name
- Customer's telephone number
- Customer's customer code
- Customer's account type
- Amount of payment

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE

5.2.2 LOW USE OPTION SERVICE

A. Description

1. Residential service for which message unit charges are based on the number of local calls placed. The Low Use Option includes an individual exchange access line with touch-tone capabilities. The following optional features are allowed at the rates found elsewhere in this Tariff:

- Caller ID Line Blocking,
- Wire Maintenance
- Toll Restriction

Features other than the above will not be allowed.

2. Calls to directory assistance, 911 and telephone repair service are not subject to message unit charges.

B. Rates and Charges

1. Low Use Option Service[1]

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Residence			
- Each additional individual line	RMN	\$55.00	\$27.50
	AFN	55.00	27.50
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Residence			
- Each additional individual line	RMN	\$10.62	\$9.35 (I)
	AFN	10.62	9.35 (I)

2. The following message unit charge applies for calls placed within exchanges in the same local calling area.

	CHARGE FOR EACH MESSAGE MAXIMUM	CURRENT
• Residence	\$0.25	\$0.22 (I)

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services during the three years following the 8/21/12 effective date of the decision.

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5. EXCHANGE SERVICES

5.2 LOCAL EXCHANGE SERVICE (Cont'd)

5.2.4 FLAT RATE SERVICE[1]

This service entitles customers to an unlimited number of calls within the local calling area. Incremental charges, as shown in 5.1.6.A., apply to service outside the exchange base rate area.

A. Rates and Charges

1. The nonrecurring charge associated with the provision of flat rate service applies:
 - To install each access line;
 - For connecting an access line when changing a grade of service from PBX service.

2. Residence Flat Rate Service

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• Individual line, each	1FR	\$55.00	\$27.50
• Additional individual line each	AFH	55.00	27.50

3. Business Flat Rate Service

• Individual line, each	1FB	85.00	42.50
• Additional individual line each	AFK	85.00	42.50

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
2. Residence Flat Rate Service			
• Individual line, each	1FR	\$16.47	\$14.49 (I)
• Additional individual line, each	AFH	30.00	11.44 (I)
3. Business Flat Rate Service			
• Individual line, each	1FB	38.00	31.60 (I)
• Additional individual line, each	AFK	91.20	31.60 (I)

4. Nonrecurring Change Charge

See 5.2.A.4.b. for applicable nonrecurring change charges.

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Additional Listings, each			
- Business[1]	CLT	\$7.50	\$4.75
- Residence[1]	RLT	3.75	2.03 (I)
• Alpha Listing, each			
- Business	RNCAF	7.50	4.75
- Residence	RNCAF	3.75	2.03 (I)
• Client Main Listing, each			
- Business	LBS	7.50	4.75
- Residence	LRS	3.75	2.03 (I)
• E-Mail Address Listing, each			
- Residence	EM6	3.75	2.03 (I)
• URL Address Listing, each			
- Residence	NL1	3.75	2.03 (I)
• Listing Packages			
E-Mail/URL Address Listing, each			
- Residence	L9GEU	6.75	2.80
• Foreign Listings, each			
- Business[2]	FAL	—	[2]
- Residence[2]	FAL	—	[2]
• Informational Listings, each			
- Residence	XLL	\$3.75	2.03 (I)

[1] For customers located in Area Code 520 who are experiencing problems with incoming call completion due to the Area Code 602/520 split, the monthly rate and nonrecurring charge for a Foreign Listing (USOCs: FAL,CLT,RLT) will be waived for customers in Area Code 520 who subscribe to *MARKET EXPANSION LINE* Service, as specified in 5.4.4.B.7.c., preceding.

[2] The Foreign Listing (FAL) in this State takes the appropriate Additional Listing (CLT or RLT) rate as shown above. Should the FAL be in another State, then that State's CLT or RLT rate apply.

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5. EXCHANGE SERVICES

5.7 DIRECTORY SERVICES

5.7.1 LISTING SERVICES

J. Rates and Charges (Cont'd)

	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• Each Listing changed to Nonpublished Service			
- Residence	NPU	\$1.12	\$0.99 (I)
- Business	NPU	4.65	2.59 (I)
• Each Listing changed to Nonlisted Service			
- Residence	NLT	0.68	0.60 (I)
- Business	NLT	3.60	2.04 (I)
• WATS Listings, each			
- Business	SZS	7.50	4.75
• Telephone Answering Service Bureau Patron Line Listing, each	9FK	18.60	6.20
• "No Solicitation" Listing			
- Residence	NSW	0.75	0.25
• Change in Primary Listing			
- Business	N/A		—
- Residence	N/A		—

[1] Pursuant to Decision No. 73354, actual rates may increase by no more than 10% annually for residence services and 15% annually for small and medium business services during the three years following the 8/21/12 effective date of the decision.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.4 DIRECTORY ASSISTANCE SERVICE

A. Directory Assistance (Cont'd)

2. Allowances

- a. A customer is allowed one directly dialed Directory Assistance call per month at no charge for each central office line or trunk, excluding PALs.
- b. Centrex customers receive one directly dialed Directory Assistance call per month at no charge for each eight Centrex main station lines or fraction thereof if the total number of stations is not divisible by eight.
- c. For School Centrex service, the Centrex allowance applies for administrative main station lines. The regular central office line allowance applies to each dormitory station line or special student billing number.
- d. The call allowance is not transferable between separate accounts of the same customer.

3. Charges

- a. In locations, including Public Access Lines, where the customer has the capability to direct dial Directory Assistance but chooses to place the call as a mechanized or operator-assisted customer-dialed calling card call or operator-assisted station-to-station call, the appropriate charge, specified in 6.2.1, preceding, applies in addition to the Directory Assistance charge.

	CHARGE		
	MAXIMUM	CURRENT	
• Each call dialed directly by customer	\$1.99 (I)	\$1.85 (I)	
• Each call placed from Public Access Lines[1]			(T)
- Direct Dial	0.60	0.60	
- Alternately Billed	1.99 (I)	1.85 (I)	

(D)

[1] See 6.2.1, preceding, for additional charge applications.

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE (Cont'd)

E. Hearing or Speech Impaired Persons Discount

A 50% rate reduction will apply to all direct dialed long distance calls, within the same LATA in the state of Arizona, that originate from a teletypewriter or similar device from a residential line of a certified hearing or speech impaired customer or his or her immediate family.

F. Charge Determination

1. The charge for residence, business or miscellaneous MTS is determined by the:

- Time of day and day of week
- Duration of call
- Class of call

2. MTS charges apply to calls placed to ScoopLine (SLS) on an MTS basis, in addition to the SLS call charges. The schedule is as follows:

- **RESIDENCE** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.72	\$0.40	\$0.45	\$0.40

- **BUSINESS** - Applies to customer-dialed station-to-station calls

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.78	\$0.42	\$0.78	\$0.42

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6. MESSAGE TELECOMMUNICATION SERVICE

6.2 STANDARD SERVICE OFFERINGS

6.2.1 TWO-POINT MESSAGE TELECOMMUNICATION SERVICE

F.2. (Cont'd)

- **MISCELLANEOUS** - Applies to operator-assisted calls (including mechanized calling card) and all alternately billed calls including calls placed from Public Access Lines. This charge also applies where billing capabilities do not exist to separately identify residence and business customer-dialed station-to-station calls.

DAY RATE PER MINUTE		EVENING/NIGHT/WEEKEND RATE PER MINUTE	
MAXIMUM	CURRENT	MAXIMUM	CURRENT
\$0.75	\$0.25	\$0.75	\$0.25

The Company may reduce the rates on the following four routes by discounting the rates shown, preceding, for the appropriate time of day and class of call, upon concurrent notice to the Arizona Corporation Commission.

ROUTE BETWEEN

Phoenix Metro Area and Flagstaff
Phoenix Metro Area and Prescott
Phoenix Metro Area and Yuma
Tucson Metro Area and Sierra Vista

3. Payphone - Dial Station-to-Station Rate Schedule

	RATE PERIOD			
	INITIAL (4 MINUTES)		ADDITIONAL (1 MINUTE)	
	MAXIMUM	CURRENT	MAXIMUM	CURRENT
• Per call	\$3.00	\$1.00	\$0.75	\$0.25

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10. MISCELLANEOUS SERVICE OFFERINGS

10.4 TOLL RESTRICTION SERVICE (Cont'd)

10.4.4 TOLL RESTRICTION

A. Description

1. Toll Restriction provides for exchange access lines or trunks to be restricted from dialing billable toll calls. Local directory assistance calls are allowed. Attempted violation of the restrictions are routed to an announcement.
2. This service is offered, subject to the availability of existing CO facilities, to individual line residence, individual line businesses and dial switching type customers.
3. Provision of toll restriction does not alleviate customer responsibility for completed toll calls.
4. Toll Restriction may include Billed Number Screening (BNS) for residential customers. BNS prohibits collect and/or third number billed calls from being charged to BNS equipped numbers. Some calls, originating from locations that do not have screening capabilities, may not be capable of being intercepted and denied. These calls, e.g., International calls and calls that do not go through the Billing Validation Authority data base, will be billed to the customer if completed.

B. Rates and Charges

	USOC	NONRECURRING CHARGE[1]	MONTHLY RATE[1]
• Business, per line or trunk arranged	RTY	\$27.50	\$5.00
• Residence, per line[2]	RTY	6.00	—

[1] Pursuant to Decision No. 73354, for a period of three years following the 8/21/12 effective date of this decision, maximum rates for this service (when established) may not be greater than 25% of the actual rates which were in effect on 8/21/12.

[2] Nonrecurring charge does not apply to Telephone Assistance Program customers.

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SECTION 13
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Release 1

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

(N)

13.2 PREMISES WORK CHARGES

D. Charges (Cont'd)

2. Business

**a. Time and Material Charges
(Maintenance/Repair and
complex wire installation)**

	USOC	NONRECURRING CHARGE
• Schedule I		
Applicable to work performed during regularly scheduled business hours.		
- Initial 30 minute increment or fraction thereof	HRD11	\$60.00
- Additional 15 minute increment or fraction thereof	HRDA1	30.00
• Schedule II[1]		
Applicable to work performed at hours other than Schedule I, excluding Sundays and holidays.		
- Initial 30 minute increment or fraction thereof	HRD12	70.00
- Additional 15 minute increment or fraction thereof	HRDA2	35.00

[1] Subject to a minimum charge of two hours.

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Release 1

13. CUSTOMER PREMISES WIRE AND MAINTENANCE PLANS

(N)

13.2 PREMISES WORK CHARGES
D.2.a. (Cont'd)

	USOC	NONRECURRING CHARGE
• Schedule III[1]		
Applicable to work performed on Sundays and holidays.		
- Initial 30 minute increment or fraction thereof	HRD13	\$80.00
- Additional 15 minute increment or fraction thereof	HRDA3	40.00
b. Premises Visit Charge[2]		
• Per visit	NRTCY	25.00
c. Flat Installation Charge		
Applies for the installation of noncomplex wire and jacks.		
Included within the Flat Installation Charge is the Premises Visit Charge (travel time) and simple material e.g. staples, screws, nails, tape, 2 to 6 pr inside wire, faceplates and noncomplex jacks. Additional material charges may apply, if applicable.		
	USOC	NONRECURRING CHARGE
• Per order, per premises		
- First Jack	HRDJ1	\$110.00
- Each Additional	HRDS1	70.00

[1] Subject to a minimum charge of two hours.

[2] A Premises Visit Charge applies to all Time and Material Charge Schedules except as specified elsewhere.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

3. ISDN Trunk Connections are billed on a per B-channel basis. In-only and two-way trunk connections packaged with *DID* trunk terminations, and out-only trunk terminations are available on a rate stabilized basis at the following rates and charges[1]:

	USOC	NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• Call-By-Call[2]	PT31C	\$ 78.00	\$ 40.00
• Dedicated			
- Inward[2]	PT311	78.00	40.00
- Outward	PT31O	78.00	40.00
- 2-Way[2]	PT312	78.00	40.00
4. Circuit-Switched Data Connection, per T1 facility			
• 23B data only channels	PT3TA	2,530.00	1,300.00
• 24B data only channels	PT3TB	2,680.00	1,350.00
5. UAS Network Connections, per T1 facility			
• UAS Network Connection	NWO	2,400.00	1,200.00
• Two-Way Network Connection	NWO2X	2,400.00	1,200.00
• In-Only Network Connection	NWO1X	2,400.00	1,200.00
6. Optional Features, per T1 facility			
• 2B Channel Transfer	ZPTMX	200.00	100.00
• ISDN Calling Name Delivery	NM1PP	350.00	175.00
• ISDN Redirecting Name Delivery	RN4PP	110.00	55.00

[1] ISDN TC charges do not apply to B-channels on Circuit-Switched Data PRS or UAS.

[2] Requires a digital *DID* trunk circuit termination. See 5.3.4, preceding, for terms, conditions, rates and charges applicable to *DID* Service.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

10. Transport

	USOC	NONRECURRING CHARGE MAXIMUM	CURRENT
• T1 facility			
- 3 Years	ZPT13	\$1,800.00	\$900.00
- 5 Years	ZPT15	1,800.00	900.00
- 7 Years	ZPT17	1,800.00	900.00
- 10 Years	ZPT10	1,800.00	900.00
• Discounted T1 facility			
- 3 Years	ZPTG3	900.00	450.00
- 5 Years	ZPTG5	—	—
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	900.00	450.00
- 5 Years	ZP3H5	—	—
	USOC	MAXIMUM MONTHLY RATE	CURRENT MONTHLY RATE
• T1 facility			
- 3 Years	ZPT13	\$380.70	\$126.90
- 5 Years	ZPT15	329.94	109.98
- 7 Years	ZPT17	325.71	108.57
- 10 Years	ZPT10	317.25	105.75
• Discounted T1 facility			
- 3 Years	ZPTG3	380.70	126.90
- 5 Years	ZPTG5	329.94	109.98
• Discounted T1 facility, provisioned on a T3, per T1 facility activated[1,2,3]			
- 3 Years	ZP3H3	—	—
- 5 Years	ZP3H5	—	—

[1] Requires a 3- or 5-year contract for ISDN Trunk Connections in addition to this rate.

[2] One Service Configuration is required for each T1 facility.

[3] Also requires a T3 facility and multiplexing specified elsewhere.

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14. INTEGRATED SERVICES DIGITAL NETWORK

14.3 PRIMARY RATE SERVICE OFFERINGS

14.3.1 PRIMARY RATE SERVICE

D. Rates and Charges (Cont'd)

11. ISDN Trunk Connection, per B-channel

	USOC	STABILIZED NONRECURRING CHARGE	
		MAXIMUM	CURRENT
• 3-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT332	\$ 103.00	\$ 51.50
- Dedicated			
- Inward[1]	PT331	103.00	51.50
- Outward	PT330	39.00	19.50
- 2-Way[1]	PT332	103.00	51.50
• 5-Year Plan			
- Call-By-Call			
- 2-Way[1]	PT352	—	—
- Dedicated			
- Inward[1]	PT351	—	—
- Outward	PT350	—	—
- 2-Way[1]	PT352	—	—

**12. UAS Network Connections,
per T1 facility**

• 3-Year Plan			
- Two-Way	NWO23	1,200.00	600.00
- In-Only	NWO13	1,200.00	600.00
• 5-Year Plan			
- Two-Way	NWO25	—	—
- In-Only	NWO15	—	—

[1] Separate *DID* Trunk Termination charges do not apply.

ESCHELON TELECOM

2.0 RULES AND REGULATIONS, Continued

2.6 Payment and Service Cancellation

2.6.1 Billing and Payment of Charges

- A. Unless otherwise indicated in this Tariff, Service is billed on a monthly basis. The Customer is responsible for the payment of all charges for Service furnished by the Company. Customer shall pay the amounts as specified in the Tariff for the Services. Toll charges and one-time charges are billed in arrears, and fixed monthly and recurring charges are billed one month in advance.
- B. Unless otherwise indicated in this Tariff, bills are due and payable seventeen (17) days from the date of mailing by Company, or later if required by law. Balances that remain unpaid after the due date will be charged a late fee of one and one-half (1.5) percent per month of the unpaid balance, or the maximum fee allowed by law, whichever is less.
- C. A charge in an amount to be determined by Company (which shall be equal to or less than the maximum lawful rate) will apply whenever a check or draft presented for payment of Services is not accepted by the institution on which it is written.

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(612) 436-1632

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3.0 ESCHELON LOCAL SERVICE OFFERINGS**3.1 Eschelon Advantage Line Service**

The Eschelon Advantage Line is a flat rate, business service based upon the unbundled network element platform (UNE-P) of Eschelon's wholesale providers. By default, 900, 976, third party and collect calling are blocked on the line. One White and Yellow Page directory listing (per customer) is also provided. New telephone numbers are not guaranteed until the line has been installed.

3.1.1 Eschelon Advantage Line Rates

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>
Eschelon Advantage Line [1]	\$49.95	\$72.80
Out-of-Area Advantage Line w/ Features [1, 2]	\$59.95	\$72.80

[1] Line rate only; monthly recurring charge does not include taxes and surcharges, Interstate Access Charge (IAC).
PICC charges may be applicable to those customers who use Eschelon's long distance services.

(D)

[2] Subject to availability and Marketing approval.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.4 Advantage, Premium and Precision Line Features, Continued3.4.4 Advantage, Premium and Precision Line Feature Rates, Continued

<u>SERVICE</u>	<u>Maximum MONTHLY RECURRING CHARGE</u>	<u>Maximum NON-RECURRING CHARGE (INSTALL)</u>	
<i>Blocking Options:</i>			
Third Party Blocking	\$0.95	\$15.00	
900/976 Blocking	\$0.00	\$15.00	(I)
Call Block Per-Use	\$3.00	\$15.00	
Call Trace Blocking	\$3.00	\$15.00	
Caller ID Blocking	\$0.95	\$15.00	
Carrier Access Blocking	\$0.95	\$15.00	
Collect Call Blocking	\$0.95	\$15.00	
Continuous Redial Blocking	\$0.00	\$15.00	
Directory Assistance Blocking	\$3.00	\$15.00	(I)
International Call Blocking	\$0.95	\$15.00	
Last Call Return Blocking	\$3.00	\$15.00	
Toll Denial	\$3.00	\$15.00	(I)

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.6 On-Network Local Voice T1 and Voice T1/PRI Services, Continued3.6.2 On-Network Local Voice T1 and Voice T1/PRI Rates

SERVICE OR SERVICE ELEMENT	Maximum MONTHLY RECURRING CHARGE [1]	Maximum NON-RECURRING CHARGE (INSTALL)
Circuit – 1 Year Commitment	\$560.00	\$2800.00
Circuit – 2 Year Commitment	\$485.00	\$1500.00
Circuit – 3 Year Commitment	\$415.00	\$1500.00
Voice Trunk [2] (Minimum of 12 trunks)	\$30.00	
Extended Loop Fee	\$150.00	
Non-Standard Configuration	\$450.00	(N)

[1] The monthly recurring charges do not include taxes or surcharges, Extended Area Service, or Interstate Access Charge (IAC).

[2] Local calling to the applicable local calling area as defined by the Arizona Corporation Commission.

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.8 Directory Listings, Continued3.8.2 Directory Listings Rates

<u>SERVICE</u>	<u>MAXIMUM MONTHLY RECURRING CHARGE</u>	<u>MAXIMUM NON-RECURRING CHARGE (INSTALL)</u>
Primary Listing	\$0.00	\$0.00
Additional Listing	\$3.95	\$28.60
Cross Reference Listing	\$3.95	\$28.60
Extra Line Listing	\$3.95	\$28.60
Foreign Directory Listing	\$3.95	\$28.60
Non-Listed Number	\$2.95	\$28.60
Non-Published Number	\$2.95	\$28.60

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued

3.9 Directory Assistance

ORIGINAL

3.9.1 Descriptions

- A. Directory assistance provides the calling party with:
- Telephone numbers available from the Directory Assistance Operator; with a maximum of two requests per call.
 - Information that the subscriber has requested that the telephone number not be released to the public.
 - Information that the name requested does not appear in the listing records.
 - Information regarding the address and/or zip code associated with the telephone number requested.
- B. Directory Assistance services also include:
- Business Complete-A-Call: allows the Customer to have its customers request the number and be connected to the Customer without charge to the requesting party.
 - Directory Assistance Complete-A-Call: this service completes calls to the requested telephone numbers.

3.9.2 Directory Assistance Rates

SERVICE	MAXIMUM PER USE CHARGE	MAXIMUM NON-RECURRING CHARGE	
Local Directory Assistance (411)	\$2.50	\$0.00	(T)
National Directory Assistance (XXX-555-1212)	\$2.50	\$0.00	(T)
Business Complete-A-Call	\$0.95	\$0.00	
Directory Assistance Complete-A-Call	\$0.95	\$0.00	

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3.0 ESCHELON LOCAL SERVICE OFFERINGS, Continued3.10 Non-Recurring Service Charges, Continued

- H. Service Disconnection Charge
Whenever the Services, or any portion of the Services being provided by the Company are disconnected, a per-order Service Disconnection Charge will be applied to the Customer's account.
- G. Historic Invoices and Account Research
Charges will apply when the Customer requests that the Company provide invoices which the Company originally issued more than six months prior to the Customer's request or the Customer requests copies of invoices that are available on line, but the Customer does not wish to retrieve on his own. A Service Order Charge will apply per request in addition to charges for the production of the requested materials. Requests for invoices more than 24 months old, if available, will be subject to individual case-based pricing and prepayment.

(N)

(N)

3.10.1 Non-Recurring Charge Rates

<u>SERVICE</u>	<u>Maximum NON-RECURRING CHARGE</u>
Service Order Charge – Analog Services	\$29.95
Service Order Charge – T1 Based, Digital Services	\$200.00
Move or Delay Charge – Analog Services	\$75.00
Move or Delay Charge – T1 Based, Digital Services	\$450.00
T1 Trunk/Channel Add (per order)	\$100.00
Reconnection Fee	\$25.00
Change of Ownership Charge	\$75.00
After-Hours Conversions	\$200.00
Cancellation Charge - after circuit is delivered to Customer premise	\$700.00
Cancellation Charge – after commencement of order processing	\$300.00
Service Disconnection Charge	\$50.00
Historic Invoice – Electronic Copy (per month requested)	\$20.00
Historic Invoice – Mail or Fax Copy (per month requested)	\$20.00
Plus: \$0.50 per page	
Historic Invoices – more than 24-months old	ICB

(N)

(N)

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4.0 ESCHELON LONG DISTANCE SERVICES, Continued**ORIGINAL**4.2 Business Select 6, 7, 8 and Business Select Flat

Eschelon Business Select services provide stepped rate plans based on Customer usage and term commitments. Monthly service charges may apply if the customer fails to meet minimum volume commitments. Toll free service, basic operator services, calling cards and international services are also available through these programs.

4.2.1 Business Select 6, 7, 8 and Business Select Flat Rates

DESCRIPTION	MAX. BUSINESS SELECT 6	MAX. BUSINESS SELECT 7	MAX. BUSINESS SELECT 8	MAX. BUSINESS SELECT FLAT
Domestic Inbound/Outbound: Maximum Intrastate Per Minute	\$0.12	\$0.11	\$0.11	\$0.11
Billing Increment	6 Seconds	6 Seconds	6 Seconds	6 Seconds
Billing Minimum (Per Call)	30 Seconds	30 Seconds	30 Seconds	30 Seconds
Minimum Term Commitment	12 Months	12 Months	12 Months	No
Minimum Usage Level	\$0.00	\$10.00	\$50.00	Minimums

(C)

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ORIGINAL

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.7 Payment and Credit Regulations, (Cont'd.)

2.7.4 Taxes, Surcharges and Fees

The Company reserves the right to bill any and all applicable taxes and fees, including, but not limited to: Federal Excise Tax; State Sales Tax; Municipal Taxes; Gross Receipts Tax; and any taxes, surcharges, fees, charges or other payments, contractual or otherwise, for the use of public streets or rights-of-way, whether designated as franchise fees or otherwise. Such taxes or fees will be itemized separately on the Customer's invoice or billing detail. As permitted by law, the Company will recover from its Customer any such charges assessed directly against the Company.

The Company reserves the right to bill the Arizona Universal Service Fund Surcharge at the rate established by the Commission.

2.7.5 Late Payment Charge and Cost of Collection

A late fee of 1.5% per month will be charged on any Company billed past due balance. In the event that the Company incurs fees or expenses, including attorney's fees, collecting or attempting to collect, any charges owed to the Company, the Company may charge the Customer all such fees and expenses reasonably incurred.

2.7.6 Returned Item Charge

A charge of \$25.00 will be assessed for any check or other form of payment returned by the drawee bank or other financial institution for insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or any other insufficiency or discrepancy necessitating return of the instrument at the discretion of the drawee bank or financial institution. This charge will be assessed in addition to any charges assessed by any bank or financial institution.

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ORIGINAL

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.17 Trouble Reporting

2.17.1 Trouble Ticket

If the Customer encounters a problem with any service after the actual completion date, the Customer must obtain a trouble ticket by calling 1-866-654-4630 transport services, or 1-866-654-4624 for switched services. The Company will issue a credit for service interruptions, if applicable, in accordance with this tariff. The duration of the problem is determined solely by the date and time the trouble ticket was opened and subsequently closed out as a resolved issue. Credits will not be issued unless a trouble ticket exists for the circuit in question.

2.17.2 Time and Materials Charges

Time and Materials Charges are charges for work performed on the Customer's side of the demarcation or to isolate trouble to the Customer's side of the demarcation point by a Company employee at the Customer's request that are not covered by other charges. Chargeable time is labor which includes, but is not limited to, work preparation, actual work, trouble isolation and clean-up. Material Charges are the items required to fulfill the job requirements. Any work required to establish or reestablish network access on the network side of the demarcation point is excluded from Time and Materials Charges.

Included in Time and Materials Charges are Initial and Additional Time and Material Charges, the Trouble Isolation Charge, the Optional Testing and Monitoring Charge and the Dispatch Charge.

A. Time and Materials Charge Elements

1. Initial Time and Material Charge (ITM):

The first 30 minute increment or fraction thereof of billable premises work performed on the Customer's premises.

	<u>Maximum</u>
Initial Time and Material Charge	\$150.00

2. Additional Time and Material Charge (ATM)

Each 30 minute increment or fraction thereof beyond the first 30 minute increment of billable premises work performed on the Customer's premises.

	<u>Maximum</u>
Additional Time and Material Charge	\$100.00 per 30 minute increment

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ORIGINAL

SECTION 2 - GENERAL REGULATIONS, (CONT'D.)

2.18 Connection Charges

2.18.1 Description

The Connection Charge is a nonrecurring charge which applies to the following: (a) the installation of a new service; (b) the transfer of an existing service to a different location; (c) a change from one class of service to another at the same or different location; or (d) restoral of service after suspension or termination for nonpayment. Connection charges are listed with each service to which they apply.

2.18.2 Exceptions to the Charge

- A. No charge applies for a change to a service for which a lower monthly rate applies, made within 90 days after any general rate increase, if a lower grade of service is offered in the Customer's exchange.
- B. No charge applies for one change in the class of residence service, provided that the change is ordered within 90 days of the initial connection of the customer's exchange service.
- C. The Company may from time to time waive or reduce the charge as part of a promotion.

2.19 Restoral Charge

2.19.1 Description

A restoration charge applies to the restoration of service and facilities suspended because of nonpayment as provided by Section 2.7 of this tariff or for any other reason and is payable at the time the restoration of the suspended service and facilities is arranged. The Customer must satisfy its past due balance and correct the deficiency which gave rise to the suspension (if other than nonpayment) prior to the restoration of service. In addition, the Company may require the Customer to pay a deposit prior to the restoration of the suspended service and facilities.

2.19.2. Restoral Charge

Maximum Charge	\$67.50
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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.2 Basic Business Line Service

4.2.1 Description

Basic Business Line Service provides a Customer with one or more analog, voice-grade telephonic communications channels that can be used to place or receive one call at a time. Local calling service is available on a flat rate basis (one monthly charge regardless of call volume). Basic Business Lines are provided for connection of Customer-provided single-line terminal equipment such as station sets or facsimile machines.

4.2.2 Maximum Rates and Charges

A. Maximum Rates and Charges for Non-IBL/VersiPak® Customers

		12	24	36	60
	<u>Monthly</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	ICB	\$33.75	\$32.70	\$31.73	\$31.05
Nonrecurring Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Move Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Change Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50
Restore Charge	ICB	\$67.50	\$67.50	\$67.50	\$67.50

B. Maximum Rates and Charges for Qualified IBL/VersiPak® Customers

	12	24	36	60
	<u>Months</u>	<u>Months</u>	<u>Months</u>	<u>Months</u>
Monthly Recurring Charge	\$55.50	\$50.25	\$45.00	\$40.50
Nonrecurring Charge	\$30.00	\$30.00	\$30.00	\$30.00
Move Charge	\$30.00	\$30.00	\$30.00	\$30.00
Change Charge	\$30.00	\$30.00	\$30.00	\$30.00
Restore Charge	\$30.00	\$30.00	\$30.00	\$30.00

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SECTION 4 – BUSINESS NETWORK SWITCHED SERVICE, (CONT'D.)

4.5 Voice T-1 Service

4.5.1 Description

Voice T1 Service allows the Customer to connect suitably-equipped Customer Premises Equipment to the Company's switching equipment using a digital transport facility. Each link is configured with 24 DS0s or channels and can be provisioned with either ISDN or non-ISDN digital signaling, depending on the CPE requirements and application needs. Customers can choose inward, outward or two-way directionality.

Customers who select the Company as their long distance provider for both interLATA and intraLATA calling or for intraLATA only will receive a monthly allowance of 5,000 long distance minutes of usage per Voice T1. Usage in excess of 5,000 will be billed at the regular tariffed rate. Customers who do not select the Company as their long distance provider are not eligible to receive the monthly allowance of 5,000 long distance minutes.

Service is available as equipment and facilities permit.

4.5.2 Maximum Rates and Charges

	<u>Monthly</u>	<u>12 Months</u>	<u>24 Months</u>	<u>36 Months</u>	<u>60 Months</u>
Monthly Recurring Charge	ICB	\$ 765.00	\$ 702.00	\$638.00	\$606.00
Nonrecurring Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Move Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Change Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00
Restore Charge	ICB	\$1,500.00	\$1,000.00	\$750.00	\$750.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.3 Listings, (Cont'd.)

5.3.3 Types of Listings, (Cont'd.)

B. Premium Listings, (Cont'd.)

7. Suite Listing

A Suite Listing allows the Customer to add its office or suite number to a Main or Additional directory listing. A Suite Listing may not be purchased as a standalone listing.

5.3.4 Free Listing

These listings are free:

One listing for each individual line service, auxiliary line or PBX system will be provided at no charge

5.3.5 Rates and Charges

- A. There is a monthly recurring and a onetime nonrecurring charge for premium listings. This charge takes effect as soon as the listing is shown in Directory Assistance Records. The maximum monthly rate for each individual listing is as follows:

<u>Type of Listing</u>	<u>Maximum Rate</u>	
	<u>Recurring</u>	<u>Nonrecurring</u>
Main Standard Listing Local Exchange	\$0.00	\$33.00
Main Standard Listing – Foreign Exchange	\$5.00	\$33.00
Additional Main Listing	\$0.00	\$ 7.50
Additional Listing	\$5.00	\$33.00
Extra Listing Lines	\$5.00	\$33.00
Alternate Call Listing	\$5.00	\$33.00
Alternate User Listing	\$5.00	\$33.00
Cross Reference Listing	\$5.00	\$33.00
Suite Listing	\$5.00	\$33.00

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ORIGINAL

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Arizona C.C. Tariff No. 7
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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.4 Non-Published Service, (Cont'd.)

5.4.3 Application of Rates

There is a monthly charge for each non-published service. This charges does not apply if the Customer has other listed service at the same location, if the Customer lives in a hotel, boarding house or club with listed service, or if the service is installed for a temporary period.

Other exceptions are:

- Public or semi-public service.
- Special reversed charge service.
- Foreign exchange service where the Customer is also furnished exchange service from the normal central office.
- Where the Customer has other listed service in the alphabetical directory for the territory in which the subscriber is located, provided the service is of the same class and in the same name.

5.4.4 Move and Change Charges

There is a one-time nonrecurring charge for each request to move or change a listing. If the request is received after the directory publisher's deadline for such changes, an additional late charge will apply.

5.4.5 Maximum Rates and Charges

Monthly Recurring Charge	\$ 2.70
Nonrecurring Charge	\$33.00
Move / Change Charge	\$15.00
Late Charge	\$75.00

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SECTION 5 - SUPPLEMENTAL SERVICES, (CONT'D.)

5.8 Directory Assistance Service

5.8.1 General

A Customer may obtain assistance, for a charge, in determining telephone numbers within or outside the local calling area by dialing Directory Assistance Service. A Customer can also receive assistance by writing the Company with a list of names and addresses for which telephone numbers are desired.

For an additional charge, the operator can complete the call to the desired number. If the Customer elects to have an intraLATA toll call completed by the Local Directory Assistance Operator, the Company's standard intraLATA toll per minute charges will apply.

5.8.2 Regulations

A Directory Assistance Charge applies for each telephone number, area code, and/or general information requested from the Directory Assistance operator except as follows:

- A. Calls from coin telephones, including COCOTs.
- B. Requests for telephone numbers of non-published service.
- C. Requests in which the Directory Assistance operator provides an incorrect number. The Customer must inform the Company of the error in order to receive credit.
- D. Requests from individuals with certified visual or physical handicaps in which the handicap prevents the use of a local directory.

5.8.3 Maximum Rates

<u>Maximum Rate per Request</u>	<u>Maximum Charge per Request</u>
Directory Assistance	\$0.90
National Directory Assistance	\$0.90
Directory Assistance Call Completion	\$0.52

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SECTION 7 - TOLL SERVICES, (CONT'D.)

7.2 Intrastate Calling Service, (Cont'd.)

7.2.4 Maximum Rates and Charges

A. Rates Applicable to Locations Served with Company-Provided Local Service

<u>Usage Tier</u>	<u>Rate Per Minute Outbound</u>	<u>Rate Per Minute Toll Free</u>
0-10,000	\$0.074	\$0.074
10,001 - 50,000	\$0.068	\$0.068
50,001 - 100,000	\$0.066	\$0.066
100,001 - 150,000	\$0.065	\$0.065
150,001 - 200,000	\$0.065	\$0.065
200,001 - 300,000	\$0.065	\$0.063
300,001 - 500,000	\$0.063	\$0.063
500,001 - 700,000	\$0.063	\$0.063
700,001 - 900,000	\$0.063	\$0.063
900,001 and over	\$0.063	\$0.063

B. Rates Applicable to Locations not Served with Company-Provided Local Service

Rates Per Minute Outbound or Toll Free	\$0.48
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C. Rates Applicable to All Locations for Calling Card Services

Rate Per Minute	\$0.338
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